

Full Year Results

Financial Year 2021-22

Realising *ambitions*

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Speakers

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Gerald Grimes Group CEO Designate **Gary Beckett** Group Managing Director and Chief Treasury Officer

Chris Adams Group Finance Director



A strong and sustainable performance



(1) Adjusted in accordance with Appendix: Adjustments in respect of exceptional costs
 (2) Based on 776 reviews collated by Feefo, Trustpilot and Google Reviews during FY22.

Significant progress in shaping our business for the future

- Further embedded our purpose and vision across the Group
- Continued to implement our strategic change agenda to deliver positive change
- Developed comprehensive ESG strategy in line with our purpose and vision
- Increased scale, diversity and maturity of funding to support our growth ambitions

Another strong financial performance

- Record originations (+132%) driving strong loan book growth (+30.8%) at low LTVs
- Group remains highly profitable and cash generative
- Attractive underlying ROE (13.8%) and conservative gearing (79.7%)

Well placed to help increasing numbers of customers and support the UK economy



The strong progress Together has made over the last year means we are increasingly well placed to realise our vision of becoming the UK's most valued lender."

Mike McTighe Chairman **Shaping Our Business For The Future**

A purpose driven and sustainable business model

To be the most valued lending company in the UK

Realising people's ambitions by making finance work

We deploy our unique strengths and resources...

Full service model

Deep diverse

funding

Successful multi-cycle track record culture Established

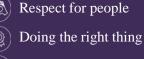
People and

partnerships

Wealth of expertise

A unique family-like culture and entrepreneurial spirit underpinned by strong embedded values:





Being accountable

...to make finance work...

Residential Commercial term loans mortgages

> **Development** finance

Bridging loans

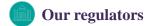
Buy-to-let

mortgages









Later life customers

or helping the next generation to

get on the property ladder

Landlords

to provide homes

and build portfolios



Entrepreneurs to start and grow their businesses



Developers to create communities for people to live and work in



... for all of our stakeholders

Our customers and partners

We help our customers realise their ambitions by offering common sense solutions with speed and certainty, and being easy to do business with by putting ourselves in their shoes...



Individuals and families to buy their dream homes



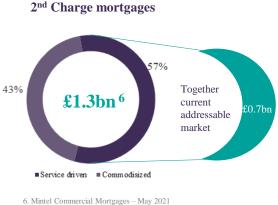
SMEs and businesses to solve problems, realise opportunities and create jobs

Attractive markets with strong structural growth drivers





3. UK Finance – Mortgage Market Forecasts 2022-2023



Model for Mortgage Market 2030 ⁷

- UK residential mortgage market forecast to grow 56% to £400bn by 2030.
- Specialist residential mortgages set to treble from £5bn to £16bn by 2030.
- The proportion of specialist mortgages will treble in size with an estimated ¹/₂ million mortgages dependent on growth of specialist mortgage provision.

 Forecast by Dr John Glen, economist and Visiting Fellow, Cranfield School of Management, based on research commissioned by Together and conducted by Opinium research between 5 June and 10 June 2022 among 7,000 UK adults, weighted to be nationally representative.

The Rise of the Modern Mortgage¹

Portrait of the modern residential mortgage customer



53% of respondents said they fall into one or more criteria classed as 'non-standard'

7% of UK adults are in a non-standard buying situation 27% of UK adults have non-standard income 12% of UK adults have thin or impaired credit

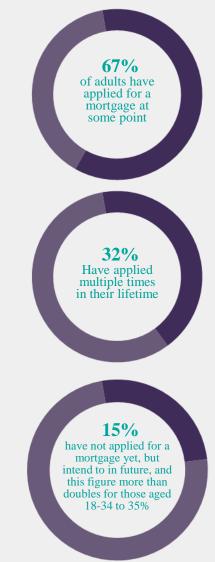
9% of UK adults are looking to buy a nonstandard property 15% of UK adults have previously been furloughed

62% of those who have applied for mortgages have non-standard criteria, suggesting a large existing demand for a more flexible lending landscape.

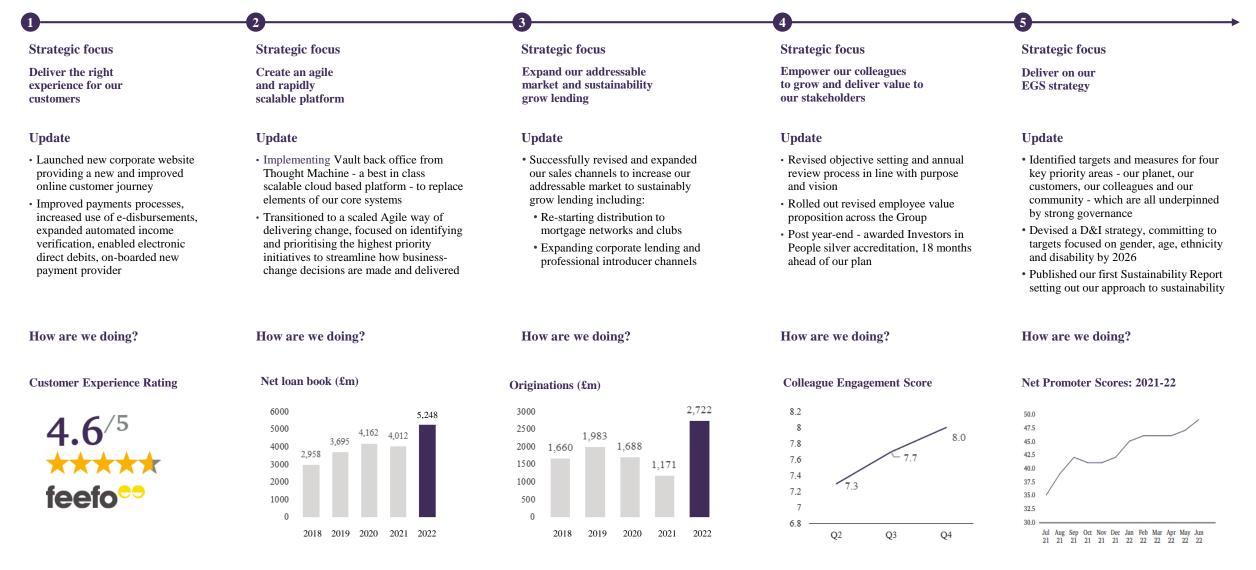
22% of respondents with non-standard profiles have been rejected for a mortgage.

1. Research commissioned by Together and conducted by Opinium research between 5 June and 10 June 2022 among 7,000 UK adults, weighted to be nationally representative.

We're still very much a home owning nation



Shaping our business for the future: Strategy and KPIs



Delivering on our social and environmental responsibilities

Our purpose is realising people's ambitions by making finance work

Our vision is to be the most valued lending company in the UK

Our approach to sustainability

As a large local employer, we recognise the importance of our contribution to society, our local communities and our duty to our environment





We understand the importance of strong governance in assuring that the Group's operations are successfully managed in the interests of the shareholder and other key stakeholders

Together Financial Services Limited Board

ogether Financial Services Limited Executive Committee

ESG Committee

Monthly meetings chaired by the CEO Designate and including members of our Executive Committee and colleague representatives. This committee supports the Board, its committees and the Executive Committee in overseeing conduct as a responsible business and ensuring progress is made against the ESG strategy.



Delivering on our social and environmental responsibilities



Targets and measures

- Carbon emissions reduction of 70% by 2027
- Reduce our direct energy consumption by 50% by 2030
- Net zero carbon operations by 2030
- Net zero direct and indirect emissions by 2050¹

Greenhouse Gas (GHG) performance

We support the UK's ambition to reduce GHG emissions to net zero by 2050.

Energy performance results

Energy use by source	Units	21/22	20/21
Gas	kWh	831,409	993,294
Electricity	kWh	1,858,804	1,664,074
Transportation	kWh	294,313	227,998
Total		2,987,526	2,885,366

Emissions by category

Emissions by category	Units	21/22	20/21
Scope 1 – Combustion of gas and fuel transport	tCO ₂ e	288.6	240.3
Scope 2 – Purchased electricity	tCO ₂ e	359.5	388
Total		648.1	628.3
Intensity ratio			
Emissions by category	Units	21/22	20/21
Total emissions T/CO ₂ e		0.9	1.1

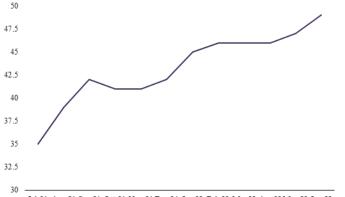


Targets and measures

- To provide at least one green mortgage product that recognises our customers' progress in improving the energy efficiency of their home by 2023
- To establish a partnership with an industry specialist by 2023, to link our customers to experts with insight and knowledge to help improve the energy efficiency of their homes

NPS scores

2021-2022



Jul-21 Aug-21 Sep-21 Oct-21 Nov-21 Dec-21 Jan-22 Feb-22 Mar-22 Apr-22 May-22 Jun-22

Financial Inclusion

As one of the UK's leading specialist lenders that is also financially inclusive, Together supports a wide range of underserved customers who may struggle to obtain financing from other sectors of the market to help them to realise their ambitions

Delivering on our social and environmental responsibilities



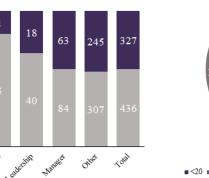
Targets and measures

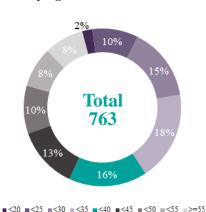
- Achieve our gender, age, ethnicity and disability Diversity & Inclusion targets by 2026
 - a. 33% of senior management positions to be filled by women by December 2022, 50% by 2026
 - b. 20% of senior management positions to be filled by colleagues from underrepresented ethnic groups by 2025
 - c. 20% of colleagues in 55+ age bracket by 2026
 - d. 3 additional Togetherness groups in place by the end of 2022
 - e. Disability metrics in place by the end of 2022
- Obtain silver accreditation for 'Investors in People' by end of 2023 and then progress to gold

Our people in numbers

By gender

By age







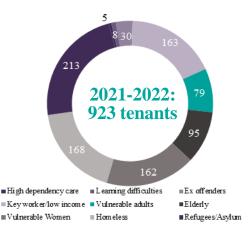




Targets and measures

- Deploy over £1m in the community through our Let's Make it Count Programme in FY 2023
- 50% of colleague volunteering days used annually by 2025
- Help finance 1,000 affordable properties by 2025
- Committed to signing the Sustainability Reporting Standard for Social Housing by 2023

Social Housing by demographic

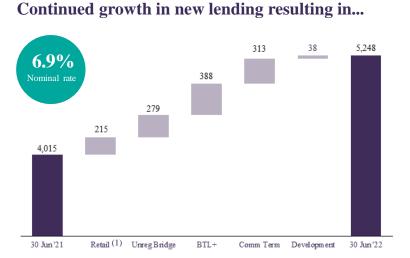




-NED

Operating Review

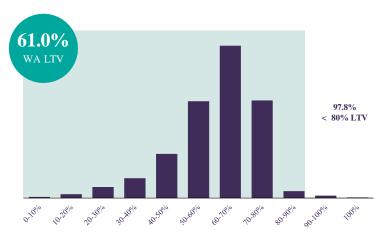
Record originations driving strong loan book growth



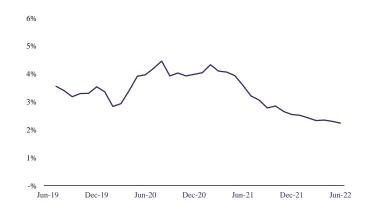
3.8% 21.1% 24.1% 63% residential security 23.0% 28.0%

...a diversified secured loan book.⁽³⁾

... with continued conservative origination LTVs...



...and robust asset quality 3 months arrears⁽²⁾



- FY '22 average monthly originations up 132.5% to £226.8m (FY '21: £97.6m)
- New business nominal rate 6.9% (FY '21: 8.0%)
- Robust credit quality maintained
 - Weighted average origination LTVs remain very conservative at 61.0% (FY '21: 59.8%)
 - Credit impaired originations remain low, with recent vintage arrears showing no deterioration in quality

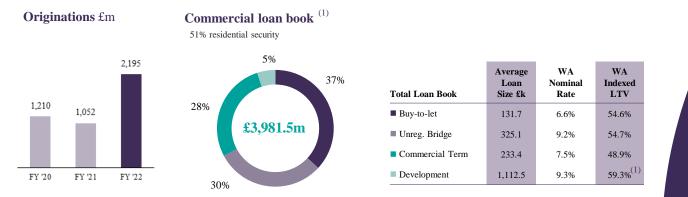
(1) Includes CBTL and Regulated Bridge accounting for £24.5m and £37.5m of FY '22 originations compared to £8.7m and £10.6m, respectively, in FY '21

(2) Loans in arrears >3 months (incl. performing or non performing arrears) as % of total loan book excluding development loans, repossession, loans past term and non-serviced loans

(3) Loan book analysis for core operating subsidiaries is presented after allowances for impairments but excludes shortfall balances and related impairments, resulting in a small difference to the loan book carrying value in the statement of financial position

Divisional update

Commercial Finance



(1) LTV of development loans based on origination advance plus further advances divided by valuation at origination plus further advances

Personal Finance



Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
■ 1 st Charge	105.2	5.8%	44.9%
■ 2 nd Charge	46.7	7.1%	48.2% ⁽³⁾

Commercial Finance

- Record originations, up 108.7% at £2.2bn (FY '21: £1.1bn)
 - Expanded distribution to existing and developed new channels, with tailored strategies supporting distribution to each channel
 - Created new social housing channel, utilising division's bridging and development lending
 - Awarded 2022 Business Moneyfacts award for Innovation in the SME Finance Sector
- Strong loan book growth, up 34.4% to £4.0bn (Jun '21: £3.0bn)
- Improved NPS score to +61 (Jun '21: +43)

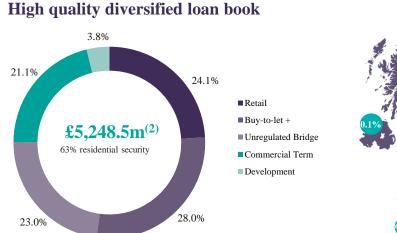
Personal Finance

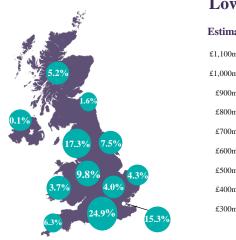
- Controlled return to pre-pandemic annual lending levels of £527m
 - Product-by-product return to lending via intermediaries, utilising market insight from packager partners where appropriate
 - Increased emphasis on direct lending, maximising opportunities from retaining customers and from introducer relationships
 - Group modernisation and transformation programme will improve efficiency, conversion of leads and customer service levels
- Robust growth in loan book, up 20.3% to £1.3bn (Jun '21: £1.1bn)
- Consistently favourable NPS scores of +55 at Jun '22 (Jun '21: +54)

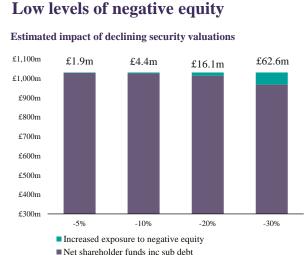
(1) Loan book analysis for core operating subsidiaries is presented after loss allowances

(2) Including CBTL and Regulated Bridge, accounting for £75.0m and £30.4m respectively as at Jun '22 compared to £67.7m and £34.4m at Jun '21

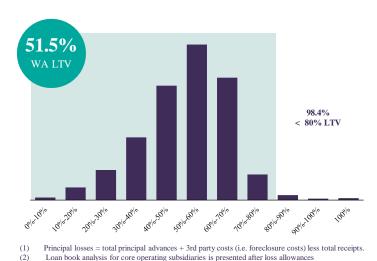
Sustainable success built on solid foundations



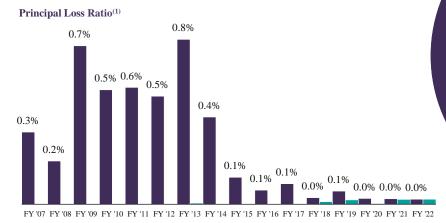




...a diversified secured loan book...



Consistently low levels of realised losses



Total Principal Loss / closing loan book

Total Principal Loss from originations > 2010 / closing loan book

Low levels of negative equity exposure

- Negative equity exposure £21.4m (0.4% of total loans, by value)
 - Compared to £85.7m of IFRS9 impairment allowances
- Only £16.1m additional Group exposure to negative equity from 20% fall in property values

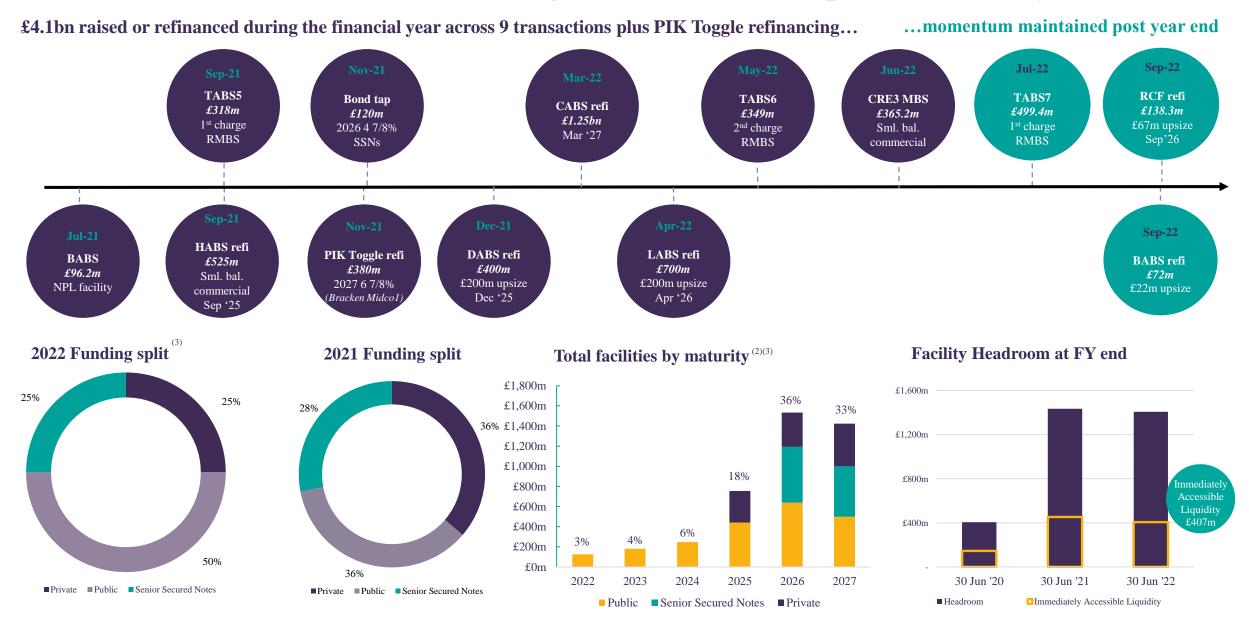
Low levels of realised losses

- Only 0.8% during financial crisis, reducing to 0.1% in recent years
- Loss ratios consistently below 0.03% since 2010

Downside scenario analysis - IFRS9

 100% severe downside would increase impairment allowances by £155.0m compared to LTM Profit before tax and impairment charges of £155.8m

Established issuer, diversified funding structure with depth of maturity



(1) Based on total facility size except for TABS 2,3,4,5,6, CRE1, CRE2, CRE3 and BABS based on outstanding balance.

(2) Based on drawn balances - years are calendar years

(3) Reflects TABS 7 completed Jul '22, RCF refinancing completed Sep '22, and Brooks ABS refinancing completed in Sep '22

Financial Review

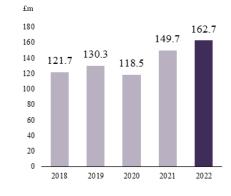
A strong and sustainable financial performance

Results for the year

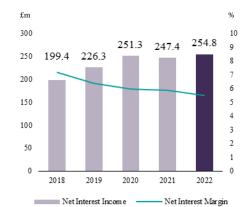
The results for the year to 30 June 2022 are summarised:

	2022	2021	Q4'22	Q3'22
	£m	£m	£m	£m
Net interest income	254.8	247.4	66.7	62.5
Net fee and other income	2.5	5.2	0.6	0.7
Operating income	257.3	252.6	67.3	63.2
Administrative expenses	(101.5)	(86.2)	(29.8)	(25.1)
Impairment losses	(4.3)	(16.1)	(2.2)	(0.6)
Profit before tax	151.5	150.3	35.2	37.5
Underlying profit before tax	162.7	149.7	39.6	41.3

Underlying profit before tax for the year exceeded the record set by the Group in 2021, as did statutory profit before tax.



The Group's expansion at competitive mortgage rates has enabled it to grow its loan portfolio and in turn its net interest income



Key profit-related performance indicators

	2022	2021	04'22	03'22
	2022	2021	Q4 22	Q3 22
Net interest margin (%)	5.5	6.1	5.3	5.4
Underlying net interest margin (%)	5.5	6.2	5.3	5.4
Cost-to-income ratio (%)	39.4	34.1	44.3	39.6
Underlying Cost-to-income ratio (%)	35.1	35.9	37.8	33.6
Return on equity (%)	12.9	14.7	12.9	12.5
Underlying return on equity (%)	13.8	14.5	13.7	13.7
Cost-to-asset ratio (%)	2.06	1.97	2.24	2.04
Underlying cost to asset ratio (%)	1.83	2.12	1.91	1.73
Cost of risk	0.1	0.4	0.2	0.1

The Group's underlying net interest margin² has compressed due to a change in our product mix, and the impact of rising interest rates. Our actions in the latter part of the year slowed the decline, leaving us well placed for the next financial year

5.8

Dec-21

5.4

Mar-22

5.3

Jun-22

2018

2019

8

7

6.3

Jun-21

6.1

Sep-21

The Group's strong growth has resulted in its underlying cost-asset ratio running at well below pre-pandemic levels



2020

2021

2022

Progress against our strategic aims is yielding positive financial results

- Very strong financial result, delivered in the face of a challenging external environment.
- Underlying profit before tax of £162.7m was up 8.7% on prior year excluding one off exceptional costs⁽³⁾ of £11.2m. Profit before tax exceeded the previous record set by the Group on both an underlying and statutory basis.
- The Group's expansion at competitive mortgage rates has enabled it to grow its loan portfolio by way of record originations and in turn its net interest income
- Net interest margin saw compression during the year as a result of the wider rates environment with the Group taking mitigating action.

(1) As defined within the appended Glossary

(2) Annualised quarterly underlying net interest margin shown in graph

(3) See Appendix ("Adjustments in respect of exceptional costs") for breakdown of exceptional items

Strong balance sheet with significant asset cover

Financial Position

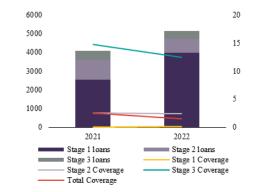
The Group's closing financial position was as follows:

	2022	2021	Q3 '22
	£m	£m	£m
Loans and advances to customers	5,247.9	4,011.9	4,774.7
Cash	264.5	228.6	265.4
Fixed and other assets	67.9	56.5	63.5
Total assets	5,580.3	4,297.0	5,103.6
Borrowings	4,482.8	3,304.0	4,032.8
Other liabilities	98.9	85.3	81.2
Total liabilities	4,581.7	3,389.3	4,114.0
Total equity	998.6	907.7	989.6
Total equity and liabilities	5,580.3	4,454.5	5,103.6

While the Group has been able to reduce the level of allowances it holds against future expected credit losses, it continues to hold higher protection than before the pandemic:



Whilst ECL coverage (defined as total ECL as a percentage of gross loans) has remained stable for individual stages, overall ECL coverage has reduced during the year, as a greater proportion of our loan book is in stage 1, not credit impaired:



Strong, sustainable balance sheet growth

- Net loan book grew to a record £5.2bn due to accelerated originations underpinned by a prudent LTV position.
- Net debt gearing has risen due to increased borrowing to support resumption of strong lending growth.
- 100% weighting to the severe IFRS 9 downside scenario would increase impairment allowances by £155.0m, relative to profit before impairment and tax charges of £155.8m and shareholder funds of over £1bn.

Key credit metrics

	Consolida	Consolidated group		ower group
	2022	2021	2022	2021
Gearing (1)(3)	79.7%	75.6%	61.9%	56.7%
EBITDA (£m)	295.3	279.1	221.1	218.3
Underlying EBITDA (£m)	306.5	272.6	232.3	211.8
Net debt : underlying EBITDA ⁽²⁾	13.1	11.1	4.4	4.0
Gross debt : Shareholder funds ⁽¹⁾⁽³⁾	4.3	3.5	1.7	1.4
Interest cover ratio	2.1	2.3	3.4	4.9
Underlying interest cover ratio ⁽²⁾	2.2	2.3	3.6	4.7
Asset cover ratio ⁽¹⁾⁽³⁾	41.0	39.4	34.5	31.7

(1) Subordinated shareholder loans and notes treated as equity

(2) Adjustments made as per Appendix: Adjustments in respect of exceptional costs

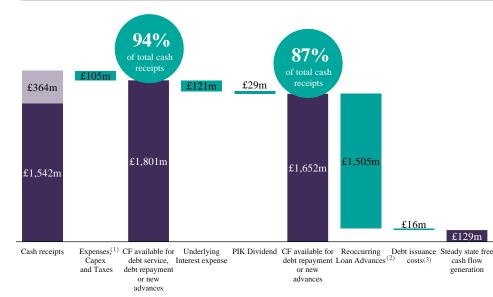
(3) Excludes lease liability classified as borrowings

Normalised coverage is calculated by removing the impact of fully provided for, shortfall accounts, which distort true coverage levels

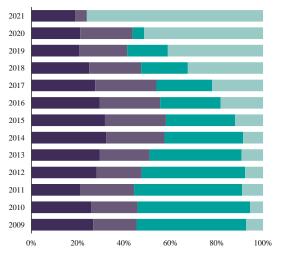
High cash generation and cash flow

Summary Consolidated Statement of Cash Flows

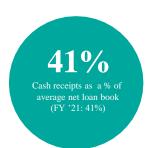
	2022	2021	Q4'22	Q3'22
	£m	£m	£m	£m
Net cash generated/(used in):				
Operating activities	(948.9)	417.1	(400.1)	(286.0)
Investing activities	(6.5)	(2.4)	(3.6)	(1.1)
Financing activities	991.3	(438.6)	402.8	292.4
Net increase in cash and cash equivalents	35.9	(23.9)	(0.9)	5.3
Cash and cash equivalents at the beginning of this period	228.6	252.5	265.4	260.1
Cash and cash equivalents at the end of this period	264.5	228.6	264.5	265.4



Redemption rates (by loan vintage)



■<1 Year ■1-2 Years ■2+ Years ■Live



(1) Expenses principally represents staff costs and overheads as well as new business cost

(2) Reoccurring Loan Advances are loan advances required to maintain the size of the gross loan book at the beginning of period. Calculated as loans originated in the last twelve months less growth in loans & advances over the last twelve months

(3) Debt issuance costs adjusted proportionately to reflect costs associated with Reoccurring Loan Advances only

Strong, sustainable balance sheet growth

- The Group manages liquidity to remain within defined risk appetites, and has increased liquid cash holdings in recent years.
- This approach is supported by a series of successful transactions to increase and extend our funding facilities, successfully increasing the size of several funding facilities during the year.
- Strong levels of liquidity facilitate consistent ability to service debt obligations.

Our approach to the increased cost of living

Key pillars of our strategic approach to the cost of living crisis



Customers

Supporting our customers in uncertain times

Our colleagues

Enhancing our colleague value proposition



Operations

gile response to changes n the operating environment



Risk

Prudent approach to risk mitigation and planning Summary & Outlook

A strong and sustainable performance



Significant progress in shaping our business for the future

- Further embedded our purpose and vision across the Group
- Continued to implement our strategic change agenda to deliver positive change
- Developed comprehensive ESG strategy in line with our purpose and vision
- Increased scale, diversity and maturity of funding to support our growth ambitions
 - Raised or refinanced over £4.1bn across 9 transactions since Jun '21
 - Refinanced £380m PIK Toggle Note at Bracken MidCo1 (Nov' 21)
 - Jun '22: Facility Headroom: £1.4bn; Accessible Liquidity: £406.9m

Another strong financial performance

- Record originations driving strong loan book growth at conservative LTVs
- Group remains highly profitable and cash generative
- Attractive underlying ROE (13.8%) and conservative gearing (79.7%)

Outlook

- UK economic outlook more uncertain with rising inflation and interest rates
- As a result many more customers may look to specialist lenders to realise their ambitions
- Together well placed to help increasing numbers of customers and support the UK economy

The strong progress Together has made over the last year means we are increasingly well placed to realise our vision of becoming the UK's most valued lender."

Mike McTighe Chairman

(1) Adjusted in accordance with Appendix: Adjustments in respect of exceptional costs

(2) Based on 776 reviews collated by Feefo, Trustpilot and Google Reviews during FY22



Appendix

Adjustments in respect of exceptional costs

Metric	FY '22	FY '21	Q4 '22	Q3'22
EBITDA	295.3	279.1	76.1	75.0
Redundancy Costs	-	1.7	-	-
Exceptional Customer Redress Provisions	(1.2)	(8.2)	-	-
Share Incentive Scheme Charges	7.9	-	0.2	0.1
Strategic Review Costs	4.5	-	4.2	3.7
Underlying EBITDA	306.5	272.6	80.5	78.8
PBT	151.5	150.3	35.2	37.5
Bond Refinancing Costs	-	5.9	-	-
Redundancy Costs	-	1.7	-	-
Exceptional Customer Redress Provisions	(1.2)	(8.2)	-	-
Share Incentive Scheme Charges	7.9	-	0.2	0.1
Strategic Review Costs	4.5	-	4.2	3.7
Underlying PBT	162.7	149.7	39.6	41.3
Net Interest Income	254.8	247.4	66.7	62.5
Bond refinancing costs	-	5.9	-	-
Underlying Net Interest Income	254.8	253.3	66.7	62.5
	20110	2000		0210
Net Operating Income	257.3	252.6	67.3	63.2
Bond refinancing costs	-	5.9	-	-
Underlying Net Operating Income	257.3	258.5	67.3	63.2
			20.0	
Administrative Expenses	101.5	85.2	29.8	25.1
Redundancy Costs	-	(1.7)	-	-
Exceptional Customer Redress Provisions	1.2	8.2	-	-
Share Incentive Scheme Charges	(7.9)	-	(0.2)	(0.1)
Strategic Review Costs	(4.5)	-	(4.2)	(3.7)
Underlying Administrative Expenses	90.3	91.7	25.4	21.3

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Funding Structure as at 30th June 2022

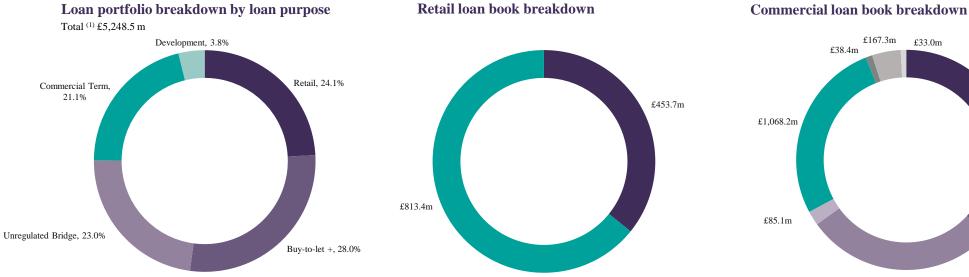


(1) Rating in respect to the senior notes only

(2) As at 30 June 2022, except in relation to note (3). Net of cash receipts received in the month to be applied to reduce notes. Brooks ABS reflects the current senior note position. Brooks ABS is an amortising (non revolving) facility

(4) Includes shareholder debt
(5) Includes upsize of RCF from £71.9m in September '22

Diversified Loan Book – Consolidated Group



£167.3m £33.0m £1,095.3m £373.8m

£1,120.8m

63% secured on residential security

Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
Retail	72.6	6.2%	46.1%
Commercial	201.3	7.8%	53.3%
Total	141.0	7.4%	51.5%

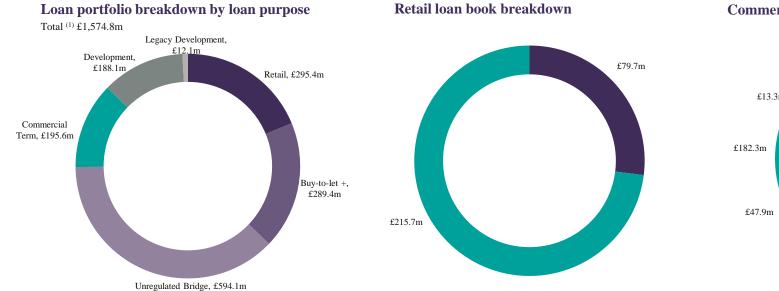
100% secured on residential security

Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
■ 1 st Charge	105.2	5.8%	44.9%
■ 2 nd Charge	46.7	7.1%	48.2%

51% secured on residential security

Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
Buy-to-let 1 st Chg.	168.2	6.2%	55.8%
Buy-to-let 2 nd Chg.	80.5	7.9%	51.0%
Unreg. Bridge 1 st Chg.	341.3	9.1%	54.8%
Unreg. Bridge 2 nd Chg.	200.2	10.5%	53.8%
Comm. Term 1 st Chg.	237.7	7.5%	49.1%
Comm. Term 2 nd Chg.	154.9	8.0%	42.6%
Development 1 st Chg.	1,442.1	9.1%	58.0%
Development 2 nd Chg.	515.1	10.3%	66.2%

Diversified Loan Book – Senior Borrower Group



51% secured on residential security

Total Loan Book	Averag e Loan Size £k	WA Nominal Rate	WA Indexed LTV
Retail	86.1	5.4%	51.6%
Commercial	365.9	8.2%	56.6%
Total	227.3	7.7%	55.7%

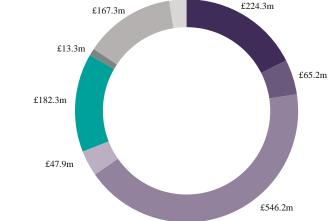
100% secured on residential security

Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
■ 1 st Charge	141.3	5.1%	51.0%
■ 2 nd Charge	41.8	6.2%	53.3%

39% secured on residential security

Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
■ Buy-to-let 1 st Chg.	228.8	5.9%	61.0%
Buy-to-let 2 nd Chg.	81.8	8.1%	52.7%
Unreg. Bridge 1 st Chg.	635.9	9.1%	55.9%
Unreg. Bridge 2 nd Chg.	231.4	10.5%	52.2%
Comm. Term 1 st Chg.	424.0	7.0%	53.9%
Comm. Term 2 nd Chg.	296.4	7.2%	45.6%
Development 1 st Chg.	1,442.1	9.1%	58.0%
Development 2 nd Chg.	522.1	10.3%	66.2%

Commercial loan book breakdown



£32.9m

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Glossary

Term	Definitions
Accessible Liquidity	Includes Borrower Group unrestricted cash, undrawn available commitments under the RCF and cash available from securitisations through sale of existing eligible assets and takes into account the gearing constraints under our SSN indentures and RCF.
Asset cover ratio	Calculated as net debt, divided by the value of net loans and advances to customers, multiplied by the weighted average indexed LTV of net loans and advances to customers.
Cost of Risk	Based on quarterly impairment charge grossed up to twelve months, divided by the average of opening/closing net loan book for the quarter.
Cost of risk	Impairment charge expressed as a percentage of the average of the opening and closing gross loans and advances to customers.
Cost to asset ratio	Administrative expenses expressed as a percentage of the average of the opening and closing total assets.
Cost to income ratio	Administrative expenses including depreciation and amortisation divided by operating income.
Credit Impaired Originations	Originations with credit impaired customers, using the Financial Conduct Authority's definition of 'credit impaired'.
EBITDA	Profit before taxation adding back interest payable and similar charges and depreciation and amortisation.
Facility Headroom	Represents undrawn amounts on existing facilities incl. private securitisations and undrawn RCF through sale of existing and origination of new eligible assets.
Interest cover ratio	Represents Underlying EBITDA divided by interest payable expense.
Interest Payable	Includes Core Interest, non-utilisation fees and fee amortisation.
Net debt	Net debt consists of certain borrowings facilities excluding any premiums, less cash and cash equivalents.
Net debt gearing	Net debt expressed as a percentage of loans and advances to customers.
Net interest margin	Net interest income as a percentage of the average of the opening and closing net loans and advances to customers.
Reoccurring Loan Advances	Reoccurring loan advances are loan advances required to maintain the size of the gross loan book at the beginning of period - calculated as loans originated in the last 12 months less growth in loans & advances over the last 12 months.
Return on equity	Calculated as the return to shareholder funds expressed as a percentage of the average of the opening and closing shareholder funds.
Shareholder funds	This is equity plus subordinated shareholder loans.

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