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lending for over  
four decades.

## Q2 '21 Results

Investor Presentation

25<sup>th</sup> February 2021



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## Management team participants

### Gary Beckett, Group Managing Director and Chief Treasury Officer



Gary is one of the longest serving colleagues at Together, joining in 1994. He has overseen much of the organic growth of the Group, undertaking a number of roles within the Finance, Operations and Risk functions. Group CFO between 2001 and Feb. 2018, Gary contributed to the strategic development of the Group, with specific responsibility for financial reporting, taxation and treasury. In Mar. 2018 he became Group Managing Director and Chief Treasury Officer, continuing to oversee Treasury and IR and also supporting the Group CEO in developing and implementing the Group's strategy. Gary created the group structure in 1996, led the original private equity buy in during 2006 and buy out in 2016, and arranged the Group's inaugural RCF Syndication, Securitisation Programme, RMBS, Senior Note and PIK Toggle Note issuance. Gary is a qualified Chartered Accountant

### Gerald Grimes, Group CEO Designate



Gerald joined Together in April 2020 as Group CEO Designate, and was appointed to the Board in May. He has over 30 years of financial services experience having held senior executive and consultancy roles in a number of organisations including Barclays, GE Capital, The Funding Corporation, Hitachi Credit and most recently PCFBank. In addition, he has, until recently, served as a board director of the Financial Leasing Association (previously Chairman), as a member of the Bank of England Advisory Board, and has an advisory role with the FCA Small Business Practitioner Board

### Mike Davies, Director of Corporate Affairs



Mike joined Together in 2017 to lead the Group's Corporate / External Affairs team. He is responsible for Together's reputation and IR programmes and has played a key role in several Senior Secured Notes and RMBS issuances. He was previously Managing Partner of Financial Services at international communications consultancy, Instinctif Partners. Earlier in his career, Mike was a Senior Director at multinational PR firm, Bell Pottinger, led investor relations at FTSE 100 companies 3i Group, The Rank Group and Invensys and was an investment banker at HSBC. Mike is a qualified Chartered Accountant.

# Agenda

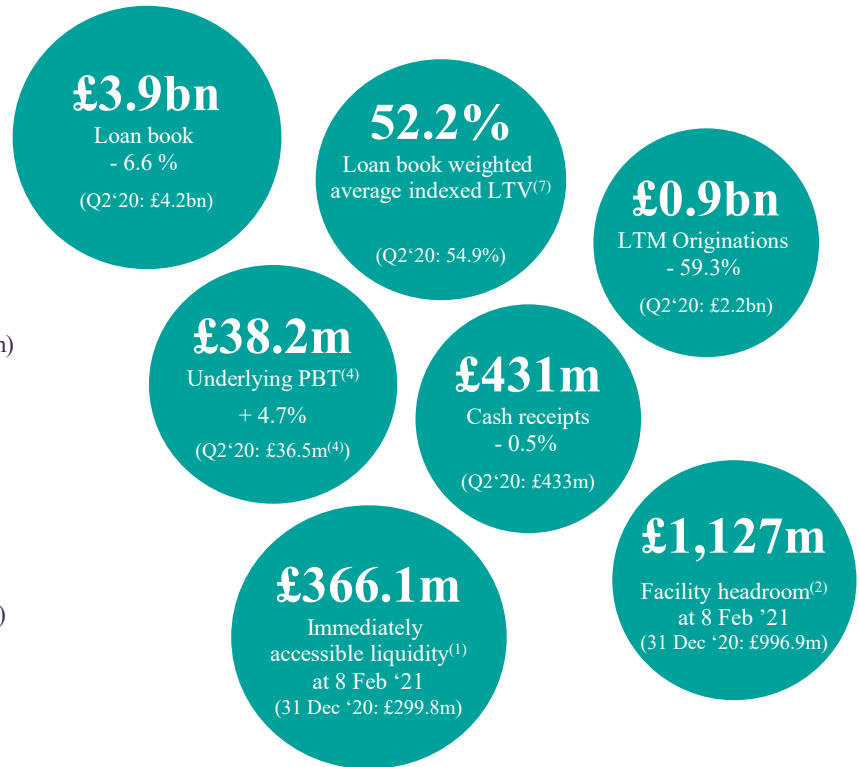
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# Key highlights

## Solid Q2'21 performance

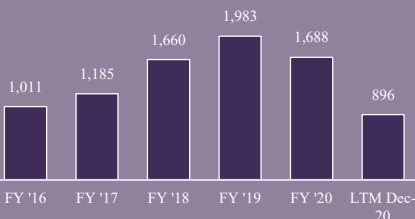
- £3.9bn loan book with very conservative 52.2% LTV
- Continued prudent increase in originations
  - Average monthly lending of £74.4m up 70.6% from £43.6m in Q1'21 (Q2'20: £205.8m)
  - Increased to £104m in January 2021
- Strong profitability and cash generation
  - Underlying PBT<sup>(4)(6)</sup> £38.2m up from £33.9m in Q1'21 (Q2'20: £36.5m)
    - Impairment charge of £6.1m down from £13.4m in Q1'21 (Q2'20: £4.8m)
  - Consolidated group cash receipts £431m, increased from £377m in Q1'21 (Q2'20: £433m)



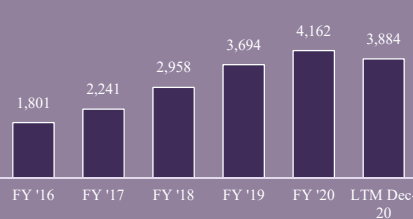
## Supporting customers and shaping the business for the future

- c.2% of customer, by value, in a payment deferral at 31 Dec (cumulative: 23%; peak: 16%)
- Increased facility headroom and accessible liquidity
  - Jan '21: issued £500m Senior Secured Notes (upsized from £450m) due 2027
  - Facility headroom<sup>(2)</sup> £1,127m at 8 Feb (31 Dec: £996.9m; 30 Jun: £406m)
  - Immediately accessible liquidity<sup>(1)</sup> £366.1m at 8 Feb (31 Dec: £299.8m; 30 Jun: £144.7m)
- Together Financial Services revised outlook by S&P from BB- Negative to BB- Stable
- Further progressed transformation and modernisation projects

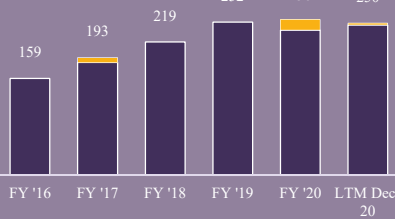
## Originations £m



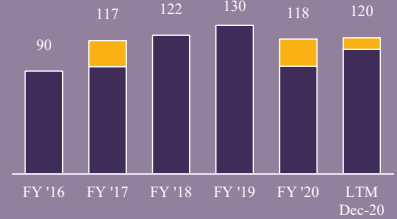
## Loan book £m



## Underlying EBITDA <sup>(3)(4)(6)</sup> £m



## Underlying PBT <sup>(3)(4)(5)(6)</sup> £m



Note: All figures from 1 July 2018 are presented on an IFRS 9 basis. Prior to this figures are presented on an IAS 39 basis

- Includes Borrower Group unrestricted cash, undrawn commitments under the RCF and cash available from securitisations through sale of existing eligible assets and takes into account the gearing constraints under our SSN indentures and RCF
- Represents undrawn amounts on existing facilities incl. private securitisations and RCF through sale of existing and origination of new eligible assets
- FY '17 EBITDA and PBT adjusted for £8.2m and £23.0m, respectively, of exceptional costs in respect of acquisition of minority interest (£8.2m) and refinancing of Senior Secured Notes (£14.8m)

- Underlying EBITDA and PBT adjusted to exclude exceptional customer provisions (Q2'21: £(1.4)m release; Q2'20: £11.0m; Q1'21: £1.5m; FY'20: £17.2m; LTM-Dec-20: £3.6m)

- Underlying PBT adjusted to exclude £6.7m of exceptional costs in respect of refinancing of 2021 SSN in FY'20 and LTM Dec-20

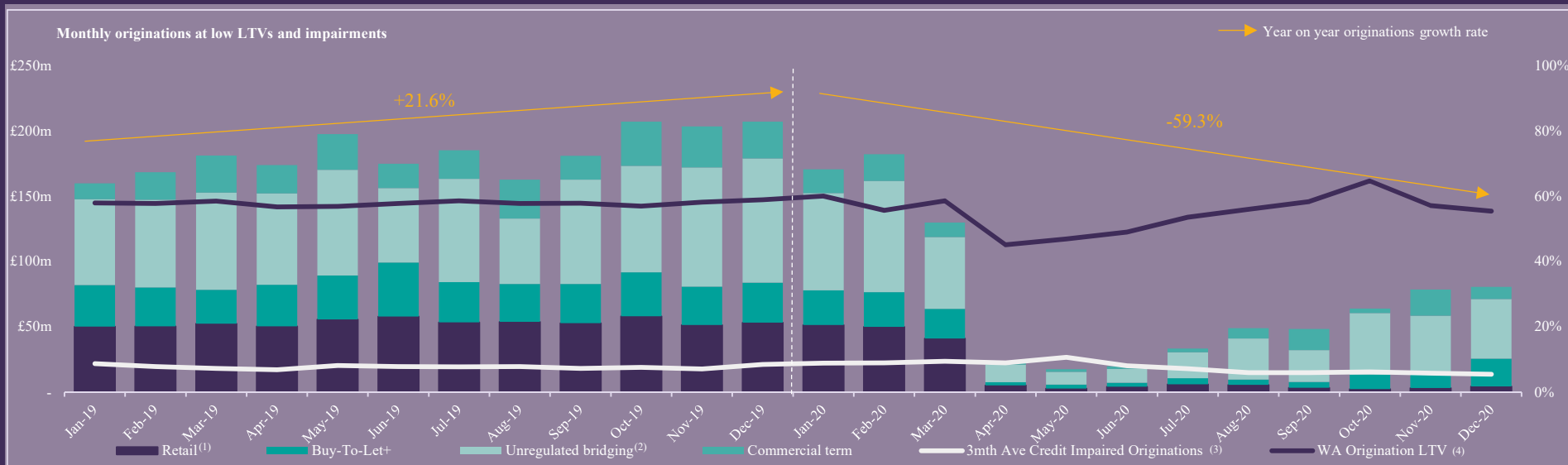
- Underlying EBITDA and PBT adjusted to exclude exceptional redundancy costs (Q1'21:£1.5m; Q2'21: £0.3m)
- During the quarter the Group transitioned to an updated house price index. See footnote 6 on slide 8 for further detail.

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# Prudently increasing lending volumes with conservative LTVs

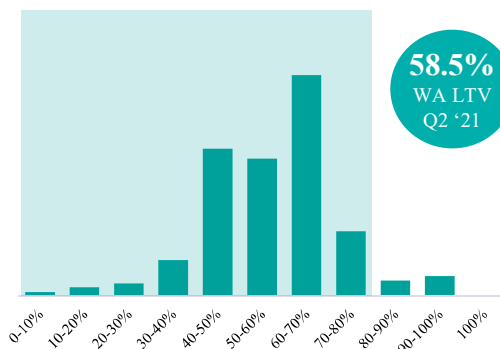


## Cautiously increasing lending volumes

- Originations of £223m up 70.8% on Q1'21 of £131m (Q2'20 £617m)
- Increased to £104m in Jan '21
- Q2 '21 new business nominal rate increased to 8.4% reflecting a focus on our higher yielding products first in our phased return to market (Q2'20: 7.7%; Q1'21: 8.2%)
- Robust credit quality maintained
  - Weighted average origination LTVs remain very conservative at 58.5% (Q2'20: 58.0%)
  - Credit impaired originations<sup>(3)</sup> remain low, with recent vintage arrears showing no deterioration in quality

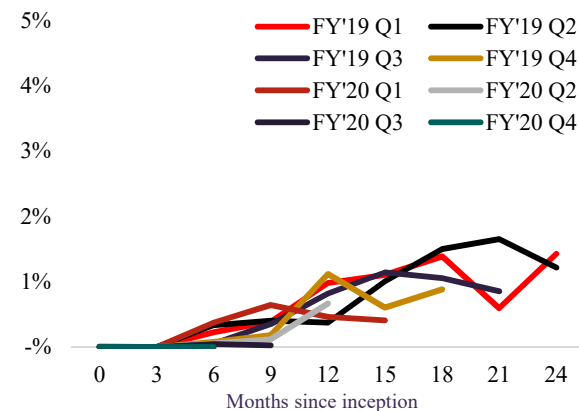
## Origination LTVs<sup>(4)</sup> remain low

94.7% of Q2'21 originations < 80% LTV



## Robust recent vintage performance<sup>(5)</sup>

(>3m arrears by quarterly vintage)



(1) Includes CBTL and Regulated Bridge accounting for £0.7m and £1.0m of Q2'21 originations compared to £7.1m and £45.2m, respectively, in Q2'20

(2) Includes development loans

(3) 3-month rolling average of credit impaired customers as % of total new business written, using FCA definition of 'credit impaired'

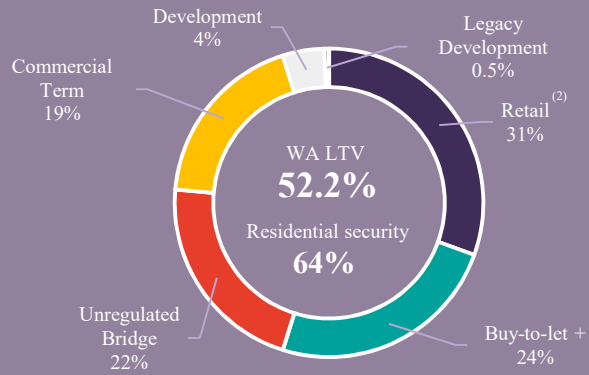
(4) This analysis is prepared on a loan-by-loan basis, and as such does not take into account any cross-charges which provide additional security

(5) Origination balance of loans > 3months arrears divided by the total originated in the quarter

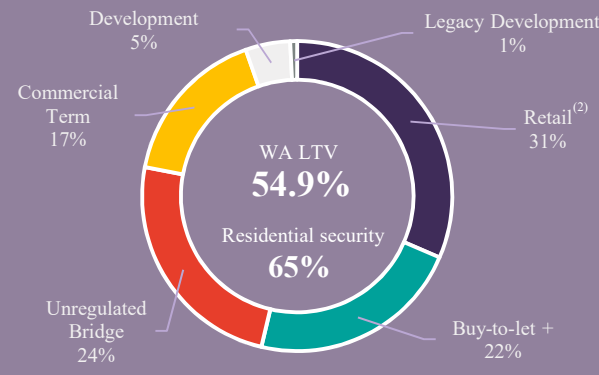


# High quality diversified portfolio focused on affordability and low LTVs<sup>(1)(6)</sup>

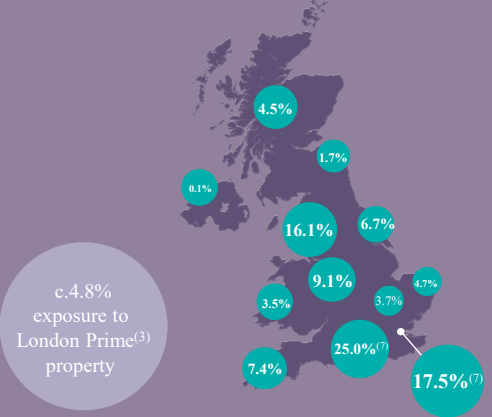
Loan book at Dec'20: £3.9bn



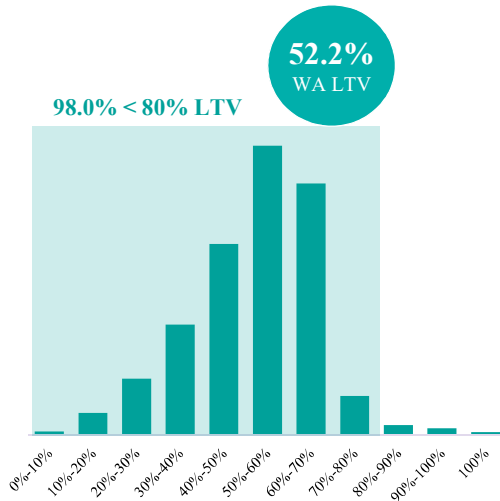
Loan book at Dec'19: £4.2bn



Loan book diversified across geography<sup>(7)</sup>



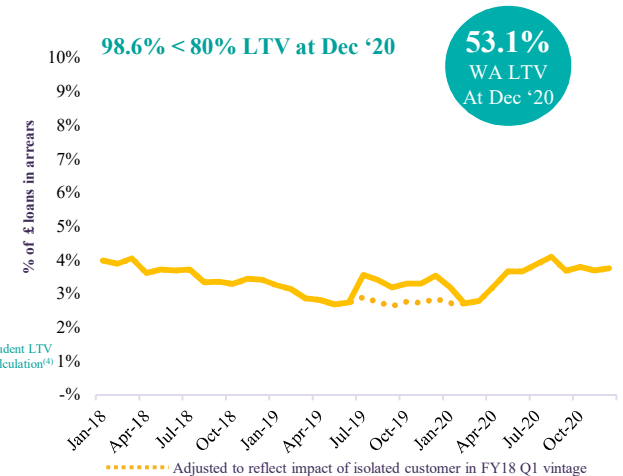
## Loan book by indexed LTV at Dec '20



## Diversified and conservative loan book profile

Total Loan Book	Avg. Loan Size (£k)	WA Indexed LTV	% Loans > 80% WA LTV
Retail	60.4	47.6%	0.2%
Buy-to-let +	109.9	55.7%	1.0%
Unregulated Bridge	323.2	54.6%	4.3%
Commercial Term	201.0	49.8%	0.7%
Development	959.6	59.7%	14.0%
<b>Total</b>	<b>112.2</b>	<b>52.2%</b>	<b>2.0%</b>

## > 3 Month Arrears<sup>(5)</sup>



(1) Loan book analysis for core operating subsidiaries is presented after loss allowances  
 (2) Incl. CBTL and Regulated Bridge, accounting for £71.3m and £70.2m as at Dec'20 compared to £77.7m and £170.4m at Dec'19  
 (3) As defined by the Coultts London Prime Index – residential property only

(4) LTV of development loans based on origination advance plus further advances divided by valuation at origination plus further advances  
 (5) Loans in arrears >3 months (incl. performing or non performing arrears) as % of total loan book excl. development loans, repossession, loans past term and non-serviced loans  
 (6) During the quarter the Group transitioned to an updated house-price index applied to collateral valuations resulting from an update to the methodology of the Halifax House Price Index. Comparatives for previous quarters have not been updated.  
 (7) Regional boundaries around London have been revised and result in the reduction in the size of London and an increase in the surrounding areas.





# Low LTVs provide significant downside protection<sup>(1)</sup>

## LTVs remain conservative at 52.2%

- Weighted average indexed LTV of loan portfolio of 52.2% (Borrower Group: 54.6%)
- Percentage of loans with indexed LTV of > 80% is 2.0% (Borrower Group: 6.4%)

## Loans in negative equity

- Group had negative equity exposure of £23.1m (attached to 1.2% of total loans, by value)
- Compared to £127.5m of IFRS9 impairment allowances for the total loan portfolio

## Downside scenario analysis – negative equity

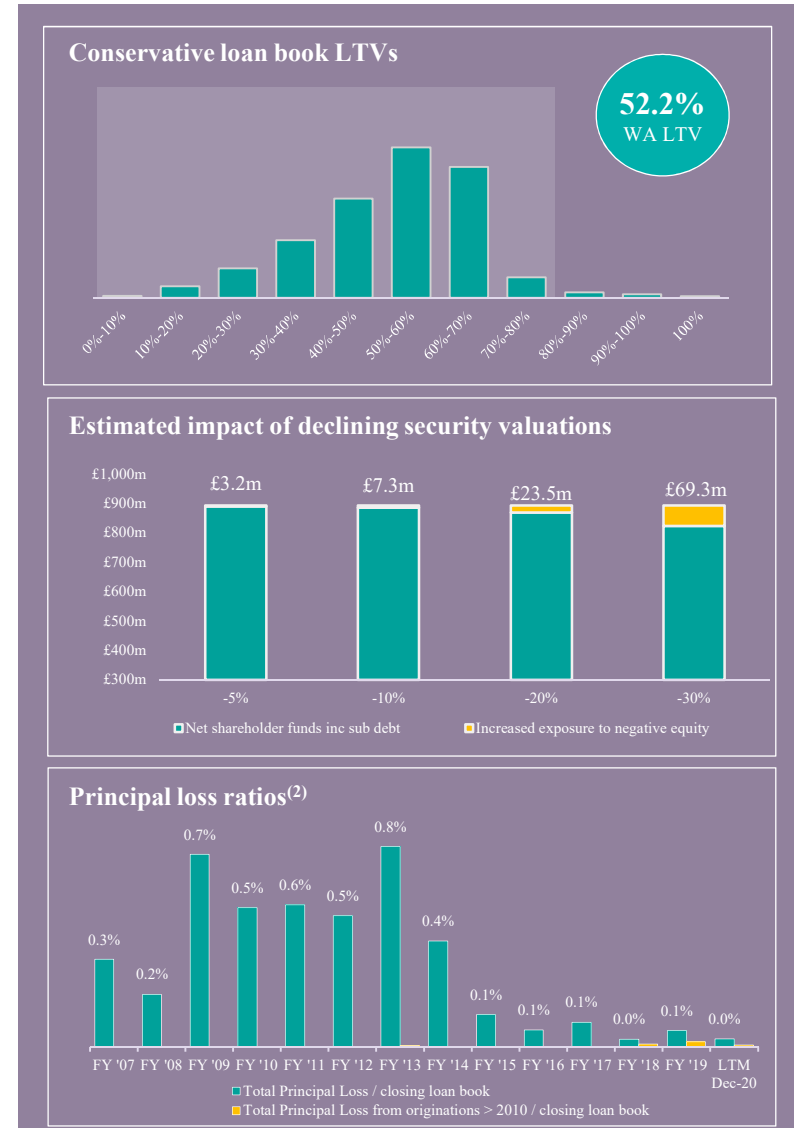
- Additional Group exposure to negative equity from falls in property values is 10% = £7.3m; 20% = £23.5m and 30% = £ 69.3m
- Additional Borrower Group exposure to negative equity from falls in property values is 10% = £7.2m; 20% = £23.0m and 30% = £57.6m
- Peak principal loss ratio only 0.8% during financial crisis
  - Reduced to 0.1% in recent years
  - Since we tightened underwriting policies in 2010, loss ratios consistently below 0.02%

## Downside scenario analysis - IFRS9

- £127.5m of IFRS9 impairment allowances incorporates downside scenarios of; £162.5m of Stagnation scenario (10% weighting); £202.0m of Downside scenario (10% weighting) and ; £279.8m of Severe Downside scenario (10% weighting)
- 100% severe downside would increase impairment allowances by £152.3m compared to LTM Profit before impairment charge of £195.7m

Scenarios	December 2020		December 2019		September 2020	
	Probability of the scenario	Unweighted ECL	Probability of the scenario	Unweighted ECL	Probability of the scenario	Unweighted ECL
Upside	10%	66.6	-	-	10%	60.1
Mild upside	10%	74.9	30%	41.6	10%	68.6
Base case	50%	97.8	40%	47.1	50%	93.9
Stagnation	10%	162.5	-	-	10%	165.0
Downside	10%	202.0	30%	131.7	10%	211.5
Severe Downside	10%	279.8	-	-	10%	304.9
<b>Weighted Average</b>		<b>127.5</b>		<b>70.9</b>		<b>128.0</b>

(1) FY'19, FY'20 and LTM Dec-20 figures and KPIs are presented on an IFRS 9 basis. Prior year figures and KPIs are presented on an IAS 39 basis  
 (2) Principal losses = total principal advances + 3rd party costs (i.e. foreclosure costs) less total receipts



## Agenda

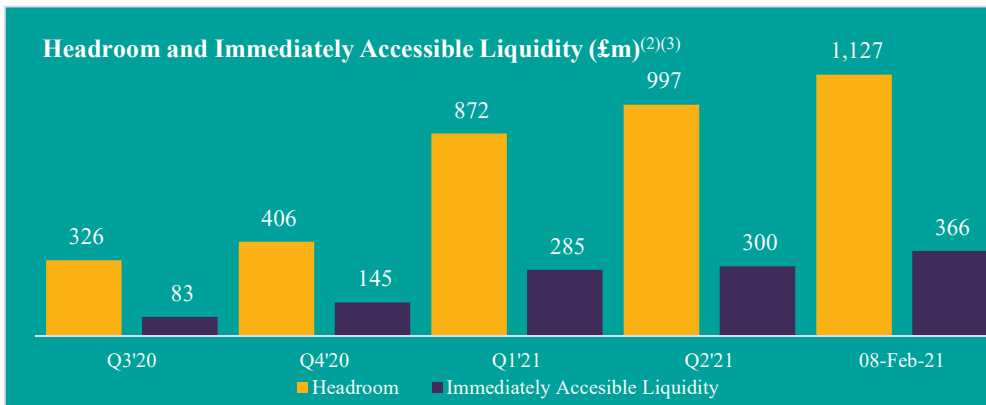
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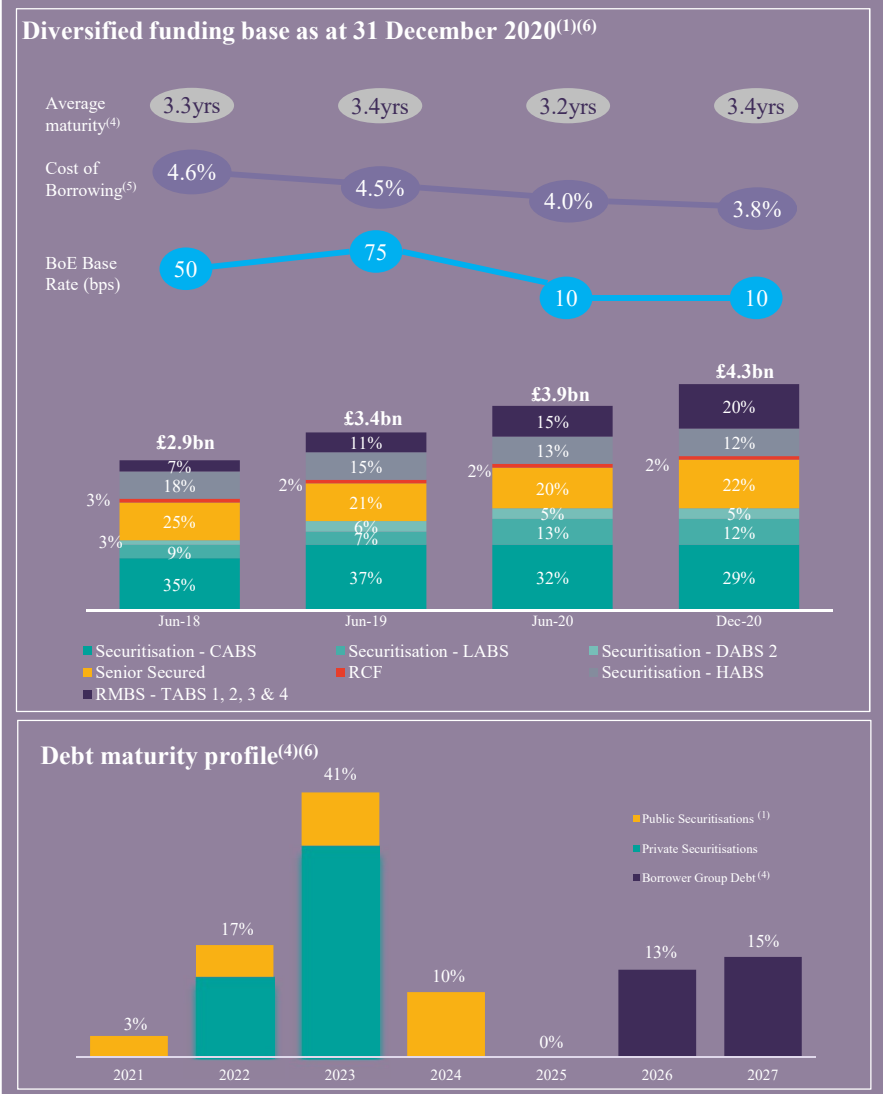
# Funding update

## Increased funding diversity, headroom and liquidity

- Issued £500m 5.25% (upsized from £450m) Note due 2027, redeeming 6.125% 2024 Note, strengthening headroom and receiving strong investor support
- Facility headroom<sup>(2)</sup> increased to £1,127m at 8 Feb
  - 31 Dec: £997m; 30 Sep: £872m; 30 Jun: £406m
- Average facility maturity increased to 3.4 years (proforma)
  - Earliest maturity: HABS Jun '22 representing 12%<sup>(1)</sup> of liabilities
- Accessible liquidity<sup>(3)</sup> £366.1m at 8 Feb based on existing assets
  - 31 Dec: £299.8m 30 Sep: £284.6m; 30 Jun: £144.7m
  - Further liquidity available on origination of new eligible assets
  - Cash servicing of Midco1 PIK toggle note resumed & paid in October '20
- Remain conservatively geared – Group: 75.9%; SBG 56.0%
- Significant shareholder funding – Group: £892.1m; SBG £503.9m
- S&P rating of Together Financial Services enhanced to 'Stable', from 'Negative Outlook'



(1) Based on total facility size  
 (2) Represents undrawn amounts on existing facilities incl. private securitisations and RCF through sale of existing and origination of new eligible assets  
 (3) Includes Borrower Group unrestricted cash, undrawn commitments under the RCF and cash available from securitisations through sale of existing eligible assets and takes into account the gearing constraints under our SSN indentures and RCF



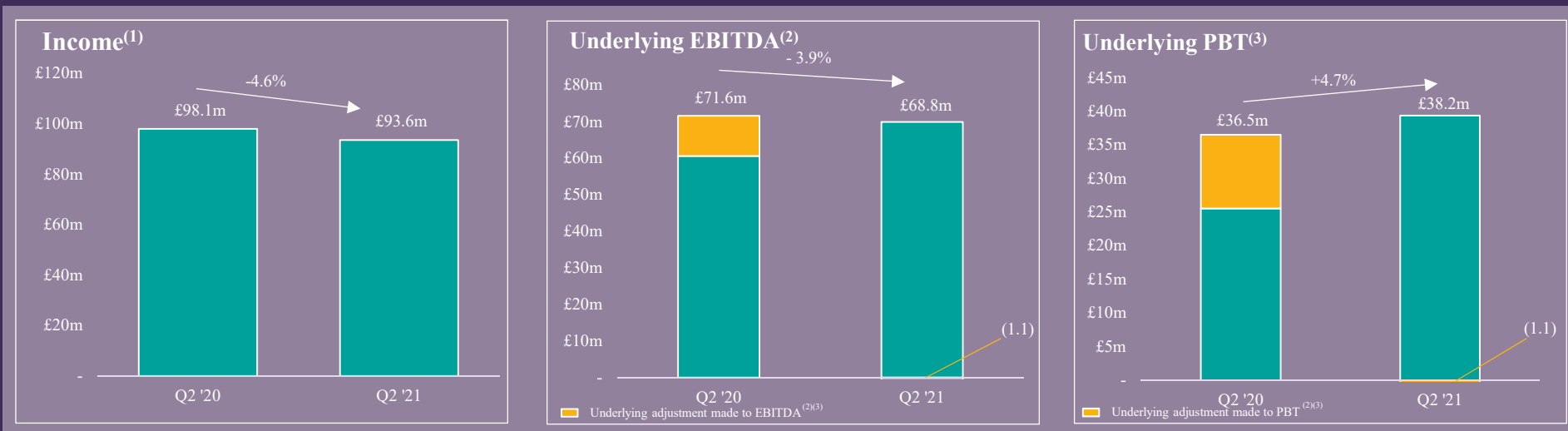
(4) Based on drawn balances  
 (5) Cost of Borrowing is calculated as total interest payable on an LTM basis (excluding interest on subordinated debt) divided by opening and closing gross debt. Total interest payable includes core interest, non-utilisation fees and fee amortisation. FY17 adjusted for exceptional interest payable of £14.8m and FY20 adjusted for exceptional interest payable of £6.7m.  
 (6) Assumed if Senior Secured Note 2027 transacted at 31 Dec 2020

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# Income, EBITDA and PBT



## Income & expenditure

	Q2 '20	Q1 '21	Q2 '21
Income <sup>(1)</sup> £m	98.1	96.1	93.6
Interest Payable £m	33.6	30.1	29.2
Underlying NIM <sup>(4)</sup>	6.5%	6.7%	6.6%
Impairment Charge £m	4.9	13.4	6.1
Cost of Risk <sup>(5)</sup>	0.5%	1.9%	1.9%
Underlying Cost / Income Ratio <sup>(2)(3)(6)</sup>	35.1%	28.1%	27.3%
Underlying EBITDA <sup>(2)(3)</sup> £m	71.6	65.4	68.8
Underlying PBT <sup>(2)(3)</sup> £m	36.5	33.9	38.2
EBITDA £m	60.6	63.9	69.9
PBT £m	25.5	32.4	39.3
Underlying Return on Equity <sup>(2)(3)</sup>	15.3%	12.5%	12.2%

- Income slightly decreased by 4.6% to £93.6m (Q2'20: £98.1m)
- Underlying NIM remains attractive at 6.6%, 0.1% higher YoY (Q2'20: 6.5%)
- Impairment charge reduced to £6.1m from £13.4m in the previous quarter
- LTM cost of risk has remained at 1.9%, elevated due to macroeconomic conditions and outlook since the outbreak of Covid-19, reducing to 0.6% in Q2'21
- Underlying cost / income ratio reduced considerably to 27.3% (Q2 '20: 35.1%) due to careful management of costs including staffing reductions implemented in response to the pandemic
- Underlying PBT £38.2m in Q2 '21. PBT in Q2'21 of £39.3m including a release of £(1.4)m customer provisions and £0.3m of exceptional redundancy costs

(1) Includes fees & commission receivables

(2) Q2 '20 EBITDA, PBT and related metrics adjusted for £11.0m of exceptional customer provisions recognised in the quarter, and Q2 '21 EBITDA, PBT and related metrics adjusted for the release of £(1.4)m of exceptional customer provisions recognised in the quarter

(3) Q1 '21 and Q2 '21 EBITDA, PBT and related metrics adjusted for £1.5m and £0.3m of exceptional redundancy costs respectively

(4) Calculated as rolling 12 month net interest income / average opening and closing loan assets

(5) Based on rolling 12 months impairment charge / average of net loan book

(6) Rolling 12 months operating expenses excluding impairment, financing costs, and tax / rolling 12 months net operating income

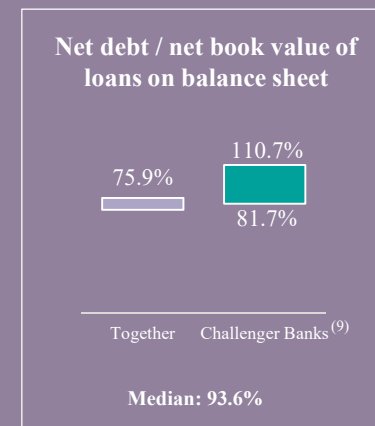
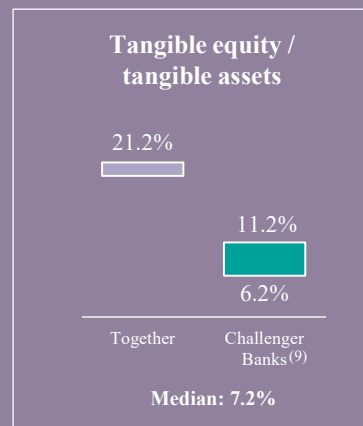
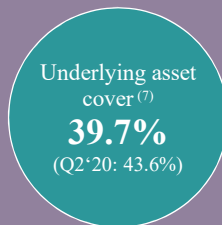
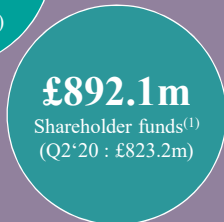
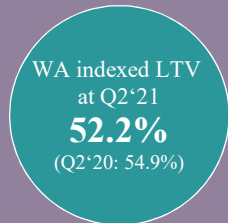


# Strong balance sheet and credit metrics

## Strong credit metrics

- £3.9bn diversified secured loan book with very conservative LTVs
- Robust credit criteria with in house origination and servicing
- Prudent capitalisation and very conservative gearing relative to peers
- Strong underlying asset cover of 39.7% at Group and 30.6% at Borrower Group
- Improving credit metrics

		Consolidated Group			Senior Borrower Group		
		Q2'20	Q1'21	Q2'21	Q2'20	Q1'21	Q2'21
Balance sheet / asset quality	Net loan book (£m)	4,159.2	4,000.8	<b>3,883.8</b>	1,147.4	1,132.3	<b>1,193.4</b>
	Shareholder funds (£m) <sup>(1)</sup>	823.2	858.3	<b>892.1</b>	396.4	450.6	<b>503.9</b>
	Weighted average indexed LTV of portfolio	54.9%	52.4%	<b>52.2%</b>	58.4%	54.8%	<b>54.6%</b>
Key credit metrics	Underlying EBITDA (£m) <sup>(2)</sup>	71.6	65.4	<b>68.8</b>	52.2	48.9	<b>53.3</b>
	Gearing <sup>(1)(5)(7)</sup>	79.5%	77.2%	<b>75.9%</b>	64.3%	56.3%	<b>56.0%</b>
	Underlying asset cover <sup>(1)(5)(7)</sup>	43.6%	40.4%	<b>39.7%</b>	37.5%	30.8%	<b>30.6%</b>
	Net debt : Underlying EBITDA <sup>(1)(2)(4)</sup>	12.2x	12.2x <sup>(4)</sup>	<b>11.8x</b>	3.7x	3.5x <sup>(4)</sup>	<b>3.7x</b>
	Gross debt : shareholder funds <sup>(1)</sup>	4.2x	3.9x	<b>3.6x</b>	1.9x	1.7x	<b>1.6x</b>
	Underlying interest cover <sup>(2)(3)(4)(8)</sup>	2.2x	2.0x <sup>(4)</sup>	<b>2.0x</b>	4.3x	4.0x <sup>(4)</sup>	<b>4.2x</b>
	Tangible equity <sup>(1)</sup> / tangible assets	18.8%	19.7%	<b>21.2%</b>	n/a	n/a	n/a



(1) Subordinated shareholder loans and notes treated as equity

(2) Q2 '20 EBITDA and related metrics adjusted for £11.0m exceptional customer provisions and £0.3m of exceptional redundancy costs, and Q1 '21 EBITDA and related metrics adjusted for £1.5m exceptional redundancy costs

(3) Q1 '21 and Q2 '21 interest cover adjusted for the £6.7m of exceptional costs in respect of refinancing of Senior Secured Notes

(4) Following a restatement of Q1 '21 figures; Net debt : Underlying EBITDA has gone from 12.9x to 12.2x for the Group and 3.8x to 3.5x for the Borrower Group, respectively, and Underlying interest cover has gone from 1.9x to 2.0x for the Group and 3.8x to 4.0x for the Borrower Group, respectively.

(5) Ratio of net borrowings to the value of net loans and advances to customers of consolidated Group and Senior Borrower Group ("SBG")

(6) Excludes lease liability classified as borrowings on adoption of IFRS16

(7) Ratio of net borrowings to the value of underlying security valuation of consolidated Group and SBG, respectively

(8) Underlying LTM basis. SBG represents SBG EBITDA divided by cash interest payable on senior secured notes and RCF

(9) Challenger Banks: Charter Court Financial Services, Close Brothers, One Savings Bank, Paragon, Secure Trust and Shawbrook. Data based upon latest available public figures as at 9<sup>th</sup> December, 2020

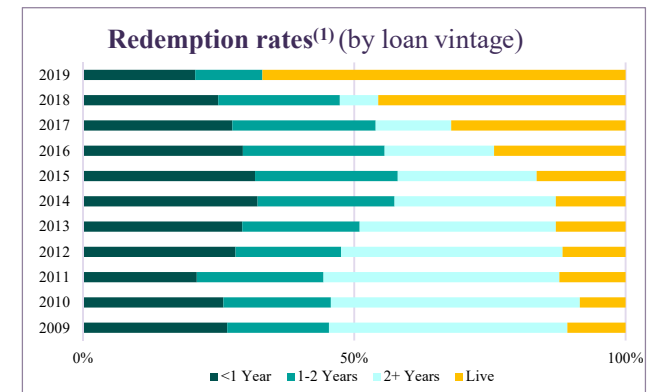
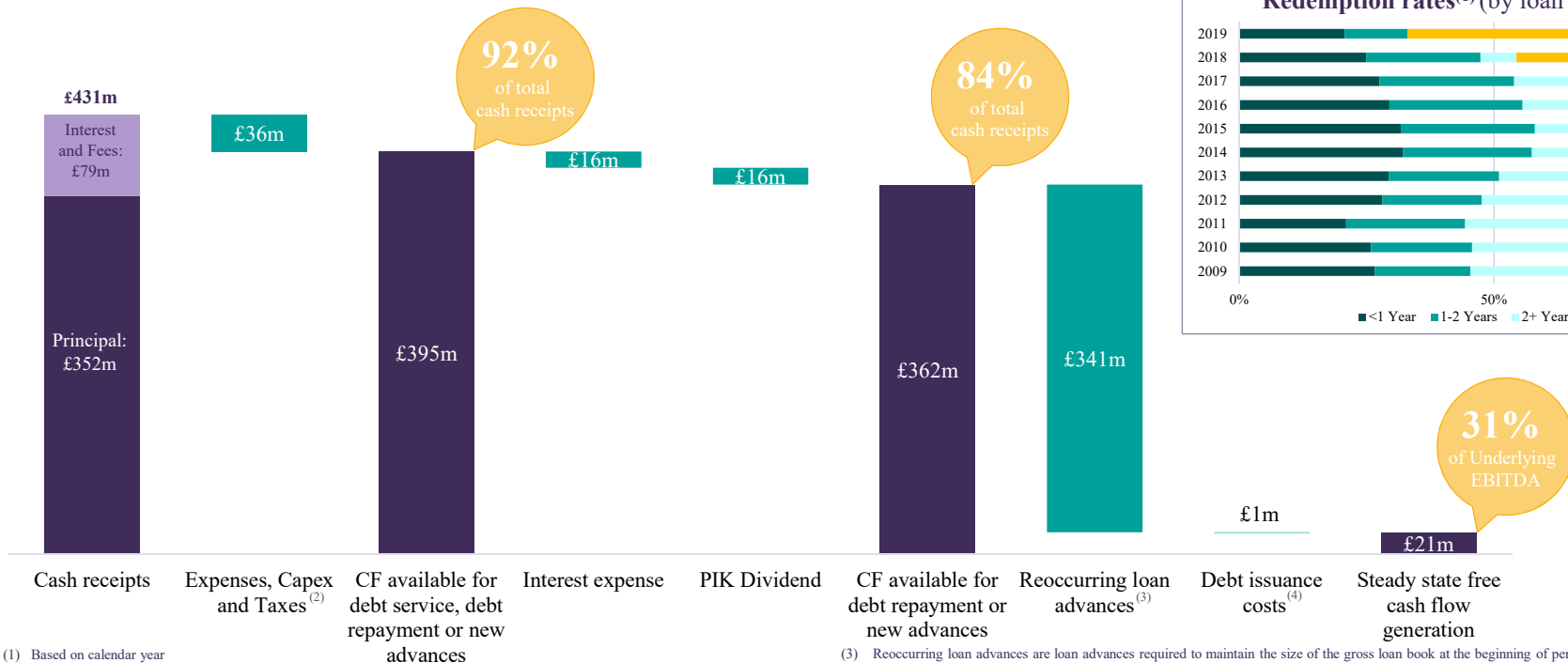


# Cash generation and cash flow

## Strong cash flows underpinned by secured property lending

- Consolidated group cash receipts of £431m, in line with £433m in Q2 '20, and up from £377m in Q1'21
  - Represents 44% of average loan assets on an annualised basis (Q2'20: 43%)
- Cash available for debt service, debt repayment or new advances of £395m (Q2'20: £395m), cash available for debt repayment or new advances (after interest serviced) of £362m (Q2 '20 £361m)
- Interest cover of 2.0 x on a consolidated basis and 4.2x at the Borrower Group level. Much higher on cash basis.

	Consolidated group	
	Q2'20	Q2'21
Interest and Fees	£85m	£79m
Principal	£348m	£352m
<b>Cash receipts</b>	<b>£433m</b>	<b>£431m</b>
Cash receipts as % of avg. net loan book	43%	44%
Cash available for debt service, debt repayment or new advances	£395m	£395m
Steady state cash flow	£22m	£21m



(1) Based on calendar year

(2) Expenses principally represents staff costs and overheads as well as new business costs

(3) Recurring loan advances are loan advances required to maintain the size of the gross loan book at the beginning of period.

Calculated as loans originated in the last twelve months less growth in loans & advances over the last twelve months

(4) Debt issuance costs adjusted proportionately to reflect costs associated with recurring loan advances only.

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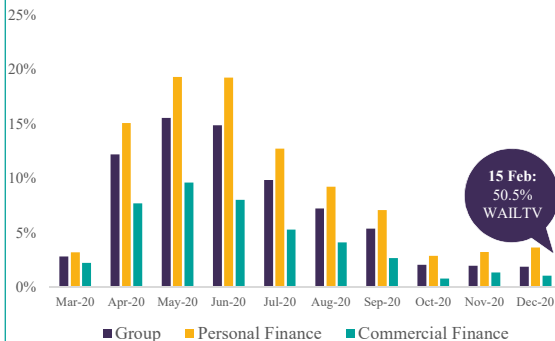


# Covid-19 update

## Supporting our customers

- Provided mortgage payment deferrals ('MPDs') / Covid-19 related forbearance for c. 7,800 customers
- Live MPDs at 15 Feb'21
  - 2% by number (30 Sep: 5%)
  - 2% by value (Borrower Group 1%);
    - WA LTV of MPDs 50.5%; only 1.4% loans with LTV > 80%
    - 75.7% of accounts exiting MPDs resumed payments<sup>(1)</sup>, 17.5% making part payments<sup>(2)</sup> and 6.8% no payments (by value)
- Consistent level of 3mth arrears<sup>(3)</sup> between 30 Sep (3.7%) and 31 Dec: (3.8%)

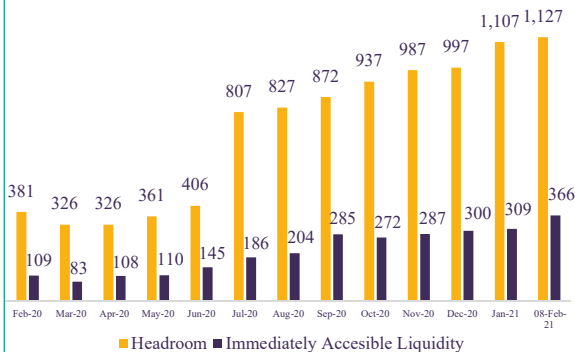
% of loans remain in a mortgage-payment deferral (by number)<sup>(4)</sup>



## Ensuring our business remains strong and resilient

- Further enhanced capital and liquidity buffers
  - Jan'21: Issued £500m Senior Secured Notes due 2027
    - Upsized from £450m with strong investor demand
    - First sterling corporate bond issuance in 2021 and since formal conclusion of Brexit process
  - Continued active management of cash and costs
- Strong position to capitalise on expected future opportunities
  - Total accessible liquidity<sup>(5)</sup> £366.1m at 8 Feb
  - Facility headroom<sup>(6)</sup>: £1,127m at 8 Feb

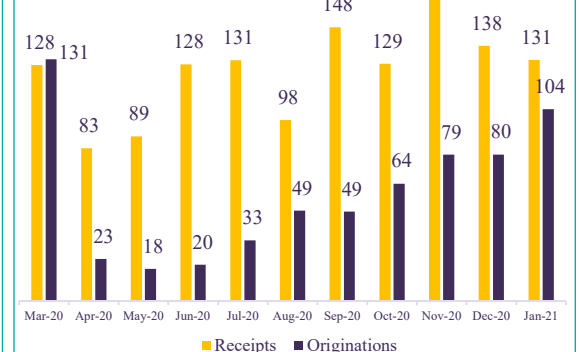
Headroom and Immediately Accessible Liquidity (£m)<sup>(5)(6)</sup>



## Protecting our colleagues and shaping our business for the future

- All colleagues continue to work from home unless it is necessary to perform an activity from the office or cannot work from home
- Reassessed return to office reflecting second (5 Nov) and third (6 Jan) national lockdowns
- Continued to shape business for the future
- Accelerated modernisation and automation projects
- Prudently increasing new lending with tighter Covid-19 criteria and customer assessments
  - Q2'21 average monthly lending increased by over 70% to £74.4m (Q1'21 : £43.6m)
  - Jan '21: £104m

Monthly Receipts and Originations (£m)



(1) Current arrears position hasn't grown by more than 5% of the current monthly instalment since entering the MPD period  
 (2) Current arrears position has grown by more than 5% of the current monthly instalment since entering the MPD period  
 (3) Loans in arrears > 3 months (incl. performing or non performing) as % of total loan book excl. development loans, repossession, loans past term and non-serviced loans  
 (4) Customer not reached first payment after MPD

(5) Includes Borrower Group unrestricted cash, undrawn commitments under the RCF and cash available from securitisations through sale of existing eligible assets and takes into account the gearing constraints under our SSN indentures and RCF  
 (6) Represents undrawn amounts on existing facilities incl. private securitisations and RCF through sale of existing and origination of new eligible assets

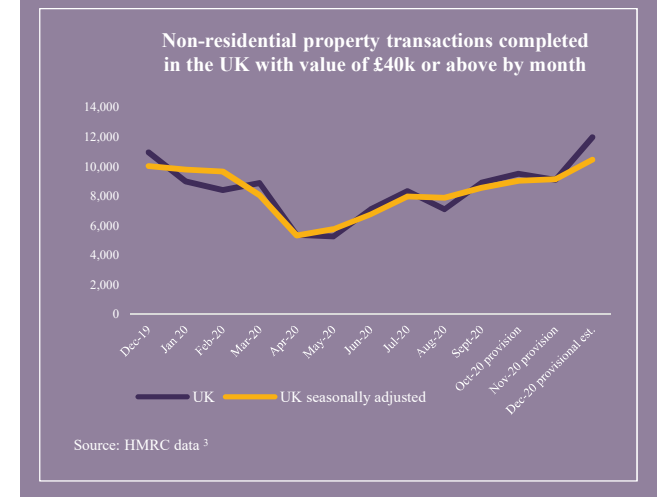
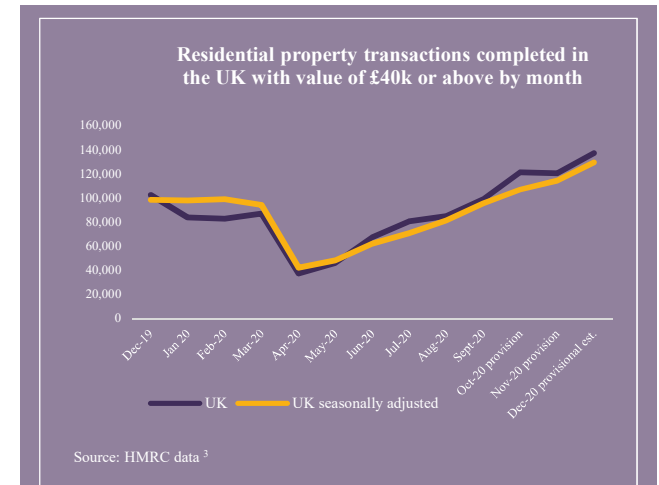
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## Transaction volumes and product availability continue to improve with specialist lenders well positioned to benefit from uncertain economic conditions

- Mortgage product availability continues to improve but remains at c. 60% of pre-pandemic levels
  - Dec '20 mortgage approvals up 53.6% y-o-y, although down 1.8% on Nov '20<sup>(1)</sup>
  - Criteria generally returned to pre-Covid levels with many lenders displaying healthy growth appetites, albeit from reduced product sets (particularly Challenger banks)
  - H1 '21 expected to be broadly in line with H2 '20 with good growth opportunities in H2 '21 as vaccination rollout supports wider economic recovery
- House prices rose 6% across UK in 2020 although early signs that market could start to cool<sup>(2)</sup>
  - Slight fall in Jan '21 (-0.3% vs Dec '20) and forecast downward pressures
- Residential and BTL markets remain buoyant ahead of end of stamp duty holiday with tail of pent up demand from early 2020
  - Dec '20: UK residential property transactions up 34.2% y-o-y (14.0% up on Nov '20)<sup>(3)</sup>
  - Dec '20: non-residential transactions up 9.3% y-o-y (31.6% up on Nov '20)<sup>(3)</sup>
  - Record new companies registrations for BTL property purchases in 2020 – up 23% y-o-y<sup>(4)</sup>
- Second charge market continues to show signs of recovery, with month-on-month growth to 65% of pre-Covid levels by end of 2020<sup>(5)</sup>
- Bridging continues to offer opportunities
  - Service and certainty of funding are prime differentiators as lenders remain cautious and new processes impact industry processing capacity
- Commercial market more subdued, although good opportunities are available for flexible and experienced lenders
- Customer knowledge, underwriting expertise and funding diversity mean specialist lenders, like Together, well positioned to capitalise in uncertain economic conditions



(1) Bank of England seasonally adjusted figures  
(2) Halifax HPI January 2021  
(3) HMRC data – provisional non-seasonally-adjusted (Dec '20: UK residential transaction 137,200; non-residential transaction 11,970)

(4) Hamptons research  
(5) FLA data



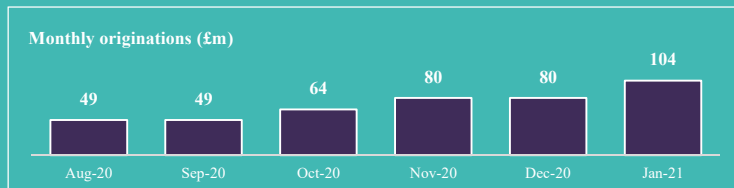
# Shaping our Business for the Future

## Our Future Vision

A modern, technology-enabled, rapidly scalable lender using tech to do what tech does best and our people to do what our people do best - helping our customers and intermediaries to realise their ambitions by making finance work

## Continuing to expand lending volumes

- Used Covid-19 lull to simplify products and reduce variations
- Increased integration and automation around standard cases
- Prudent return to new lending since June
  - Jan '21: new lending increased to £104m



## Further diversified and expanded funding platform

- Focus on adding further diversity, flexibility and maturity to support future growth plans
- Significant capital and liquidity capacity to support increased lending volumes
- Highly successful £500m senior secured notes issuance in Jan '21

## Modernising & transforming our platform

- Focus on automating processes and easy decisions, enabling our underwriters to handle more cases and focus on decisions that require human expertise and understanding
  - Creating one core engine for all channels, customer types and products to ensure every customer has a consistent journey and experience, with minimal data entry, efficient processing, rapid decisions and expert advice when needed
    - Automating manual stages of the lending journey to improve efficiency and user experience including ID and validation, asset valuations, income and affordability assessments, and risk-based product pricing, with digital document uploads to further enhance the customer and intermediary journey
    - Building in flexibility to plug in solutions as technology advances, customer needs evolve and enabling us to scale quickly as new opportunities emerge
- Our **retail customers** will receive diverse products, efficient and personal service and access to experts when needed
- Our **business customers** receive relationship focused lending from experts who understand their business and make quick, informed decisions to help them realise opportunities
- Our **expert underwriters** will be able to handle more cases as they will be involved at the right stage of the journey

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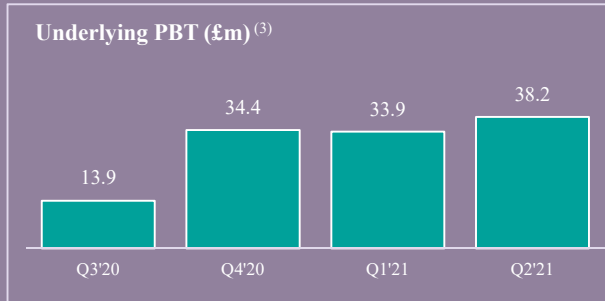
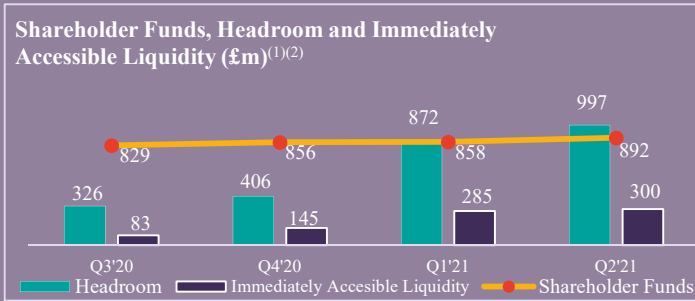
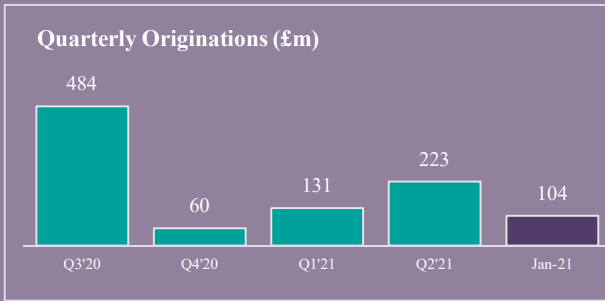
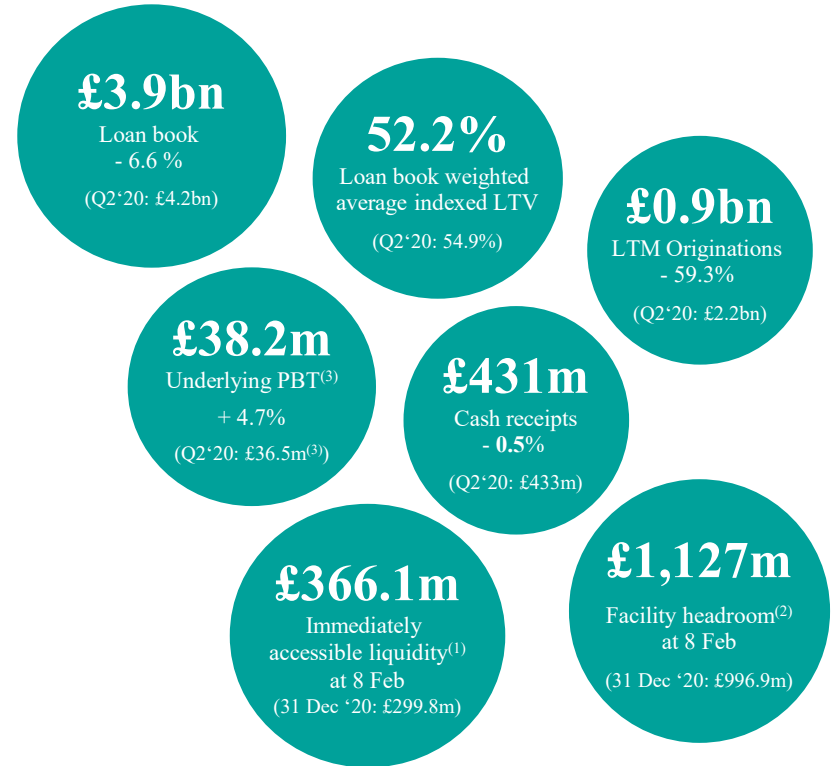
# Summary and Outlook

## Summary

- Robust Q2 '21 performance with strong profitability and cash generation as we continue to cautiously increase new lending and shape our business for the future
  - Supporting our customers through Covid-19: c.2% by value in payment deferral at 31 Dec (peak: 16%)
  - Average monthly lending increased to £74.4m (Jan'21: £104m)
  - Further strengthened our capital (£892.1m at 31 Dec), accessible liquidity<sup>(1)</sup> (£366.1m at 8 Feb) and facility headroom<sup>(2)</sup> (£1,127m at 8 Feb) positions
- Positive start to 2021 with issuance of £500m Senior Secured Notes
- Jan'21: S&P revised Together Financial Services outlook from BB- Negative to BB- Stable

## Outlook

- Expect outlook to remain uncertain in 2021
- Together benefits from multi-cycle experience and proven business model
  - High quality secured and prudently underwritten low LTV loan book
  - Strong liquidity and funding providing resilience, flexibility and capacity to grow
- Positioning the business to play our part in supporting the UK's economic recovery



(1) Includes Borrower Group unrestricted cash, undrawn commitments under the RCF and cash available from securitisations through sale of existing eligible assets and takes into account the gearing constraints under our SSN indentures and RCF

(2) Represents undrawn amounts on existing facilities incl. private securitisations and RCF through sale of existing and origination of new eligible assets

(3) Underlying PBT adjusted to exclude: Q2'21: exceptional customer provisions : £(1.4)m release , and £0.3m exceptional redundancy costs; Q1'21: £1.5m exceptional redundancy costs; Q4'20: £2.9m exceptional customer provisions ; Q3'20: £0.4m exceptional customer provisions and £6.7m of exceptional costs in respect of refinancing of the 2021 Senior Secured Notes

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Q&A  
**session**



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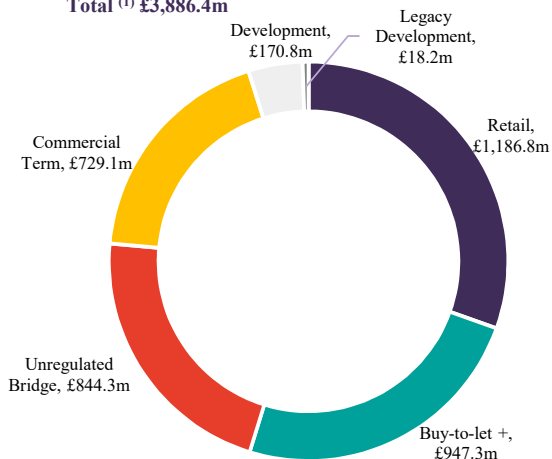
*Appendix:*  
**additional information**



# Diversified loan book – consolidated group <sup>(1)(2)</sup>

## Loan portfolio breakdown by loan purpose

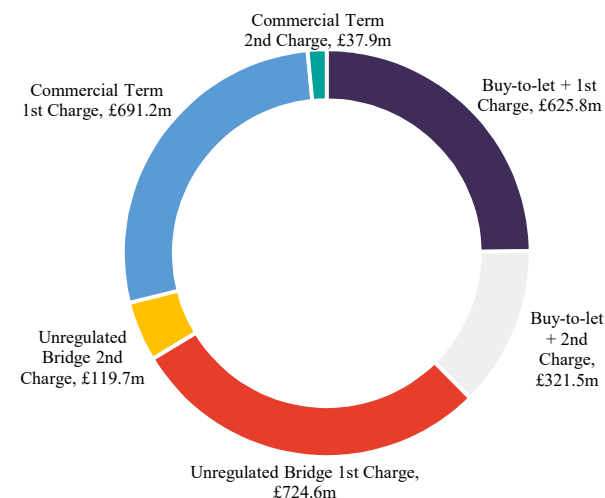
Total <sup>(1)</sup> £3,886.4m



## Retail loan book breakdown



## Commercial loan book breakdown <sup>(3)</sup>



64% secured on residential security

Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
<b>Retail</b>	60.4	6.7%	47.6%
<b>Commercial</b>	169.4	8.4%	53.8%
<b>Development</b>	959.6	10.4%	59.7%
<b>Total</b>	<b>112.2</b>	<b>8.0%</b>	<b>52.2%</b>

100% secured on residential security

Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
<b>1<sup>st</sup> Charge</b>	97.4	5.8%	45.2%
<b>2<sup>nd</sup> Charge</b>	40.8	7.9%	50.4% <sup>(4)</sup>

49% secured on residential security

Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
Buy-to-let 1 <sup>st</sup> Chg.	131.1	6.9%	55.3%
Buy-to-let 2 <sup>nd</sup> Chg.	83.6	7.5%	56.7% <sup>(5)</sup>
Unreg. Bridge 1 <sup>st</sup> Chg.	331.8	10.2%	53.9%
Unreg. Bridge 2 <sup>nd</sup> Chg.	296.3	10.7%	59.0% <sup>(6)</sup>
Comm. Term 1 <sup>st</sup> Chg.	207.1	7.8%	50.0%
Comm. Term 2 <sup>nd</sup> Chg.	130.7	8.2%	46.8% <sup>(7)</sup>

(1) Loan book analysis for core operating subsidiaries is presented after allowances for impairments.  
 (2) All figures are presented on an IFRS 9 basis  
 (3) Excludes development loans  
 (4) The 1<sup>st</sup> charge attachment point for the 2<sup>nd</sup> charge retail loan book is 35.6%

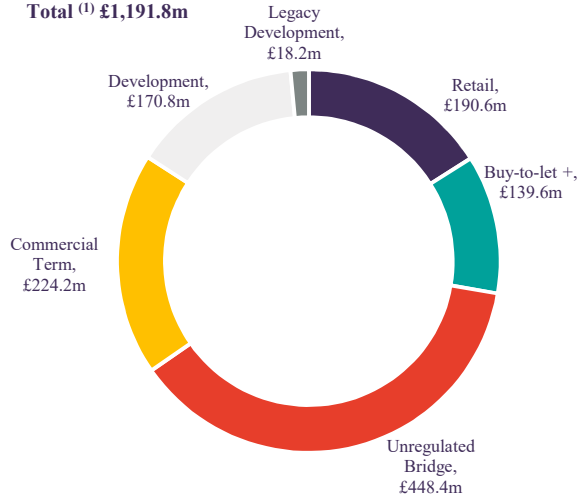
(5) The 1<sup>st</sup> charge attachment point for the 2<sup>nd</sup> charge buy-to-let+ loan book is 37.3%  
 (6) The 1<sup>st</sup> charge attachment point for the 2<sup>nd</sup> charge unregulated bridge loan book is 32.4%  
 (7) The 1<sup>st</sup> charge attachment point for the 2<sup>nd</sup> charge commercial term loan book is 25.6%



# Diversified loan book – senior borrower group <sup>(1)(2)</sup>

## Loan portfolio breakdown by loan purpose

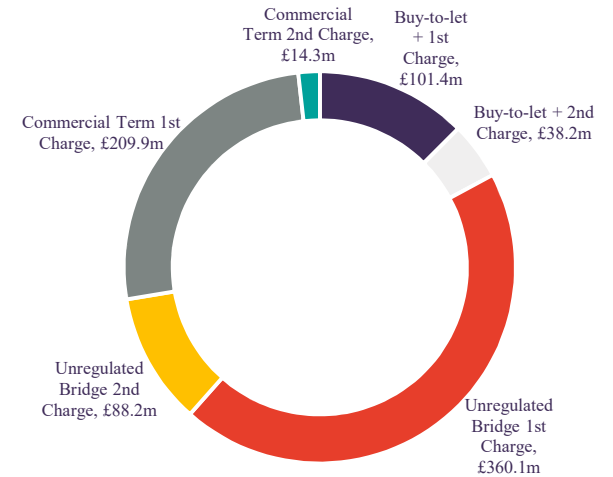
Total <sup>(1)</sup> £1,191.8m



## Retail loan book breakdown



## Commercial loan book breakdown <sup>(3)</sup>



42% secured on residential security

Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
<b>Retail</b>	45.0	7.8%	48.1%
<b>Commercial</b>	278.5	9.2%	55.0%
<b>Development</b>	959.6	10.4%	59.7%
<b>Total</b>	<b>162.1</b>	<b>9.2%</b>	<b>54.6%</b>

100% secured on residential security

Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
<b>1<sup>st</sup> Charge</b>	118.8	6.6%	48.8%
<b>2<sup>nd</sup> Charge</b>	25.3	9.2%	47.3% <sup>(4)</sup>

31% secured on residential security

Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
Buy-to-let 1 <sup>st</sup> Chg.	152.0	7.5%	58.9%
Buy-to-let 2 <sup>nd</sup> Chg.	95.1	8.2%	54.3% <sup>(5)</sup>
Unreg. Bridge 1 <sup>st</sup> Chg.	460.5	10.4%	54.1%
Unreg. Bridge 2 <sup>nd</sup> Chg.	372.4	10.7%	60.2% <sup>(6)</sup>
Comm. Term 1 <sup>st</sup> Chg.	289.1	7.5%	52.9%
Comm. Term 2 <sup>nd</sup> Chg.	140.4	8.3%	47.6% <sup>(7)</sup>

(1) Loan book analysis for core operating subsidiaries is presented after allowances for impairments  
 (2) All figures presented are on an IFRS 9 basis.  
 (3) Excludes development loans  
 (4) The 1<sup>st</sup> charge attachment point for the 2<sup>nd</sup> charge retail loan book is 32.1%

(5) The 1<sup>st</sup> charge attachment point for the 2<sup>nd</sup> charge buy-to-let+ loan book is 32.5%  
 (6) The 1<sup>st</sup> charge attachment point for the 2<sup>nd</sup> charge unregulated bridge loan book is 32.3%  
 (7) The 1<sup>st</sup> charge attachment point for the 2<sup>nd</sup> charge commercial term loan book is 22.8%



# Funding structure as at 31<sup>st</sup> Dec '20

Bracken Midco1 Plc  
 Senior PIK Toggle Notes 2023 (5yr NC2)  
 £368m<sup>(1)</sup>  
 S&P: B+; Fitch: B

## Together Financial Services Limited

### Together Commercial Finance (unregulated)

BTL+, Commercial term, Bridging Loans, Developments

### Together Personal Finance (FCA regulated)

1st & 2nd Lien Mortgages, Regulated Bridging Loans, Consumer BTL

#### Bonds

##### SSN 2026

6yr NC2  
£435m

S&P and Fitch: BB-

SSN 2024 redeemed using partial proceeds of SSN 2027  
(Jan '21)

##### SSN 2027<sup>(5)</sup>

6yr NC2  
£500m

S&P and Fitch:  
BB-

#### Bank Facilities

##### RCF 2023

£71.9m Commitment

#### Public RMBS

##### TABS1

£106.4m rated notes<sup>(3)</sup>  
81% rated Aaa/AAA

##### TABS2

£158.5m rated notes<sup>(3)</sup>  
78.5% rated AAA

##### TABS3

£265.2m rated notes<sup>(3)</sup>  
79% rated AAA

##### TABS4

£324.7m rated notes<sup>(2)(3)</sup>  
79.5% rated AAA<sup>(2)</sup>

#### Private Securitisations

##### CABS 2023

£1,255 Commitment  
Moody's: Aa2(sf); DBRS: AA(sf)<sup>(2)</sup>

##### LABS 2023

£500m Commitment

##### DABS 2 2023

£200m Commitment

##### HABS 2022

£525m Commitment

**Total shareholder funding £892.1m<sup>(4)</sup>**

(Borrower Group: £503.9m)<sup>(4)</sup>

(1) Increased from £350m following the issue of additional notes due to payment in kind of £18.2m on 8 April 2020

(2) Rating in respect to the senior notes only

(3) As at 31 December 2020, net of cash receipts received in the month to be applied to reduce notes

(4) Includes shareholder debt

(5) Additional SSN issued in January 2021 due 2027 for £500m, upsized by £50m due to strong investor support.



# Overview of private securitisation structures

Issuer	Charles Street Asset Backed Securitisation	Lakeside Asset Backed Securitisation	Delta Asset Backed Securitisation 2	Highfield Asset Backed Securitisation
<b>Structure</b>	<ul style="list-style-type: none"> <li>Class A – 6 Senior Lenders</li> <li>Class B / C – 4 investor's</li> <li>Sub Note – Together Financial Services</li> </ul>	<ul style="list-style-type: none"> <li>Senior – 5 Senior Lenders</li> <li>Sub Note – Together Financial Services</li> </ul>	<ul style="list-style-type: none"> <li>Senior – 1 Senior Lender</li> <li>Sub Note – Together Financial Services</li> </ul>	<ul style="list-style-type: none"> <li>Senior – 4 Senior Lenders</li> <li>Sub Note – Together Financial Services</li> </ul>
<b>Facility size</b>	<ul style="list-style-type: none"> <li>£1,255m facility size</li> <li>£799.6m issued</li> </ul>	<ul style="list-style-type: none"> <li>£500m facility size</li> <li>£220m issued</li> </ul>	<ul style="list-style-type: none"> <li>£200m facility</li> <li>£135m issued</li> </ul>	<ul style="list-style-type: none"> <li>£525m facility size</li> <li>£400m issued</li> </ul>
<b>Maturity</b>	<ul style="list-style-type: none"> <li>Revolving period September 2022</li> <li>Full repayment September 2023</li> </ul>	<ul style="list-style-type: none"> <li>Full repayment October 2023</li> </ul>	<ul style="list-style-type: none"> <li>Revolving period March 2022</li> <li>Full repayment March 2023</li> </ul>	<ul style="list-style-type: none"> <li>Revolving Period June 2021</li> <li>Full Repayment June 2022</li> </ul>
<b>Rating</b>	<ul style="list-style-type: none"> <li>Rated by Moody's and DBRS</li> <li>Class A – Aa2 / AA</li> <li>Class B – Baa1 / BBB (high)</li> <li>Class C – Ba1 / BB (high)</li> </ul>	<ul style="list-style-type: none"> <li>NR</li> </ul>	<ul style="list-style-type: none"> <li>NR</li> </ul>	<ul style="list-style-type: none"> <li>NR</li> </ul>
<b>Facility purpose</b>	<ul style="list-style-type: none"> <li>Flexible facility to fund residential property for retail and commercial purpose loans</li> <li>Concentration limits on % of short term loans</li> </ul>	<ul style="list-style-type: none"> <li>Primarily to fund unregulated bridge loans and regulated bridge loans</li> </ul>	<ul style="list-style-type: none"> <li>Primarily to fund unregulated bridge loans and commercial term loans</li> </ul>	<ul style="list-style-type: none"> <li>To fund term loans backed by small balance commercial real estate</li> </ul>
<b>Purchase &amp; recycling of assets</b>	<ul style="list-style-type: none"> <li>Beneficial interest in qualifying loans transferred to Securitisation on a random basis in consideration for full principal balance</li> <li>The Borrower Group buys back assets that no longer meet the eligibility criteria. Primarily this is where a loan no longer meets the relevant arrears criteria (3–5 months)</li> </ul>			
<b>Delinquency<sup>(1)</sup> and loss rate</b>	<ul style="list-style-type: none"> <li>Delinquency rate (arrears &gt;1m) 4.53%</li> <li>Default rate 0.34%</li> </ul>	<ul style="list-style-type: none"> <li>Delinquency rate (arrears &gt;1m) 3.42%</li> <li>Default rate 0.80%</li> </ul>	<ul style="list-style-type: none"> <li>Delinquency rate (arrears &gt;1m) 1.69%</li> <li>Default rate 1.04%</li> </ul>	<ul style="list-style-type: none"> <li>Delinquency rate (arrears &gt;1m) 3.93%</li> <li>Default rate 0.39%</li> </ul>
<b>Excess spread and subordinated debt interest (LTM)</b>	<ul style="list-style-type: none"> <li>Average monthly excess spread of £5.1m</li> <li>Average monthly subordinated debt interest of £0.3m</li> </ul>	<ul style="list-style-type: none"> <li>Average monthly excess spread of £2.6m</li> <li>Average monthly subordinated debt interest of £0.1m</li> </ul>	<ul style="list-style-type: none"> <li>Average monthly excess spread £2.2m</li> <li>Average monthly subordinated debt interest £0.1m</li> </ul>	<ul style="list-style-type: none"> <li>Average monthly excess spread of £2.3m</li> <li>Average monthly subordinated debt interest of £0.2m</li> </ul>

Note: Data as at December 31, 2020

Delinquency rate includes technical arrears

(1) Delinquency and default rates calculated on a rolling 3 month average basis

## Contacts

### **Gary Beckett**

Group Managing Director & Chief Treasury Officer  
gary.beckett@togethermoney.com  
+44 7733 364 686

### **Gerald Grimes**

Group CEO Designate  
Gerald.grimes@togethermoney.com  
+ 44 7484 814 724

### **Mike Davies**

Director of Corporate Affairs  
mike.davies@togethermoney.com  
+44 7753 138 185