

FY 2017 18 Results

Investor Presentation 7th September 2018

together.

Management team participants

Gary Beckett, Group Managing Director and Chief Treasury Officer



- Gary is one of the longest serving colleagues at Together, joining the Group in 1994. He has overseen much of the organic growth of the Group, undertaking a number of roles within the Finance, Operations and Risk and Compliance functions
- Group CFO between 2001 and February 2018, Gary contributed to the strategic development of the Group, with specific responsibility for financial reporting, taxation and treasury. From 1st March 2018 he took on the role of Group Managing Director and Chief Treasury Officer, and along with continuing to oversee Treasury and Investor Relations, will additionally support the Group CEO in developing and implementing the Group's strategy as Together continues to expand
- Gary created the group structure in 1996, led the original private equity buy in during 2006 and buy out in 2016, and arranged the Groups inaugural RCF Syndication, Securitisation Programme, RMBS, Senior Note issuance facilities and PIK Toggle Note issuance
- Gary is a qualified Chartered Accountant

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Mike Davies, Director of Corporate Affairs



- Mike joined Together in 2017 to lead the Group's Investor Relations Programme
- He was previously Managing Partner of the Financial Institutions Group at international communications consultancy, Instinctif Partners, where his experience included advising Shawbrook, Arrow Global, Hastings and Pollen Street Capital
- Earlier in his career, Mike led Investor Relations at 3i Group, The Rank Group and Invensys, during the group's £2.7bn equity, debt and bond refinancing in 2004
- Mike is a former investment banker and a qualified Chartered Accountant

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3	Loan book performance
4	Financial review
5	Funding update
6	Summary and outlook
7	Q&A
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Key highlights

Continued strong progress

- Record lending volumes at conservative LTVs as loan book grows to £3.0bn (FY '17: £2.2bn)
- Average monthly lending up 40.0% at £138.3m (FY '17: £98.8m)
 - Record monthly lending in June of £169.2m
- Underlying EBITDA up 13.3% at £219.2m (FY '17: £193.4m)
 - Q4 up 9.5% at £58.6m (Q3: £53.5m)
- Underlying PBT up 3.9% at £121.7m (FY '17: £117.1m)
 - Q4 up 4.6% at £30.2m (Q3: £28.9m)
- Accelerate investment in IT infrastructure, marketing, distribution, people resource and governance to support future growth

Increased scale, diversity and maturity of funding

- Launched debut public £275m RMBS Together ABS
- Extended 2024 bonds with a successful £150m tap, refinanced £255m Lakeside ABS facility on improved terms and increased RCF to £72m
- Successful launch of £525m Highfield ABS warehouse facility for small balance term commercial real estate in June 18
- Ratings upgrades by S&P and Fitch

$\textbf{Originations}~\pounds m$



Loan book £m

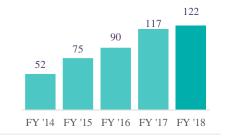




Underlying EBITDA⁽¹⁾£m



Underlying PBT⁽²⁾ £m



(1) Underlying EBITDA for the FY-17 adjusted for £14.8m of exceptional costs relating to the refinancing of the senior secured notes

(2) Underlying PBT for the FY-17 adjusted for £14.8m of exceptional costs relating to the refinancing of the senior secured notes and £8.2m on completion of the acquisition of the minority interest shares

(3) Based on a rolling 12 months

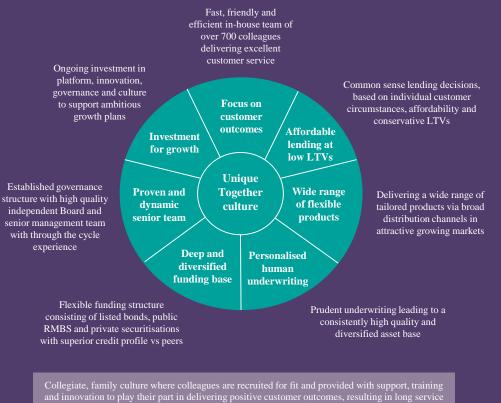
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A unique and successful model

Based on over 40 years' experience

Strategy

- Committed to building long term value
- Focusing on profitable underserved market segments
- Increasing lending volumes and growing loan book without compromising quality
- Enhancing platform to support future growth objectives



and customer advocacy

Helping customers to achieve their financial objectives...



...including those with...

Complex / multiple income sources	Employed, self-employed, pensions, partnerships, rental income, benefits
Diverse types of property	Bricks and mortar, non-standard construction, high rise, conversions, self-build
Specialist mortgage solutions	Right to buy, multiple occupation, auction purchases, unencumbered property
Imperfect credit	Thin or impaired credit files

... via our diverse product offering and broad multi-channel distribution



Enhancing our platform to support our future growth ambitions Focused strategic investment programme

People and culture	 Achieved 34th place in the Sunday Times Top 100 Companies To Work For, as well as recognition for our commitment to corporate social responsibility with the 'Giving Something Back' award Strengthened and realigned senior management team to reflect Group's future growth objectives, including Appointment of John Lowe as Group Finance Director; Gary Beckett taking new role as Group Managing Director and Chief Treasury Officer; New Marketing Director, Head of Digital Strategy and Head of Innovation Launched 'Togetherness' network to promote fairness, equality and inclusion Introduced returnship scheme for colleagues coming back into the workplace
Sales, brand & distribution	 Established relationships with 10 of the leading UK mortgage networks and clubs, including Legal & General Mortgage Club, Paradigm and Intrinsic Extended reach into mortgage networks and clubs to 60% Continued building our marketing, communications and digital strategies to increase our visibility and support our growth
Technology, systems and innovation	 Introduced new CRM platform to automate processes, improve workflows and deliver more efficient and enhanced customer contact strategy Document upload and case tracking via Broker Portal live to whole market, allowing intermediaries to go from quote to offer in less than 5 minutes Launched new customer segmentation models with the data science teams from Manchester University Enhancements of loan origination system to support our continued growth Introduced decision-in-principle functionality

THE SUNDAY TIMES

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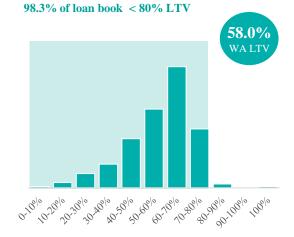
Strong lending volumes with conservative LTVs...



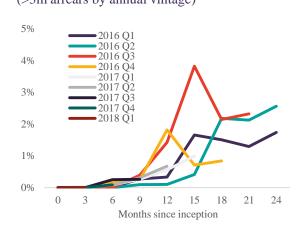
Origination volumes

- Record origination volumes, up 40.0% to £1.7bn (FY '17: £1.2bn)
- No deterioration in credit quality
 - Weighted average LTV's remain low at 58.0% (FY '17: 57.1%)
 - Credit impaired origination stay static
 - Recent vintage arrears show no deterioration in credit quality
- Nominal rates reduced to 9.1% in FY' 18 (FY '17: 10.2%), partly due to a mix change towards retail and BTL, with some rate compression as we expand our product set

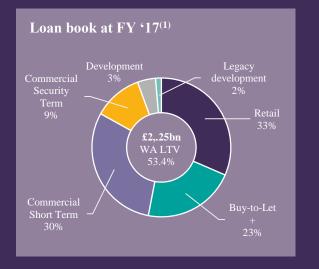
Conservative LTVs⁽¹⁾

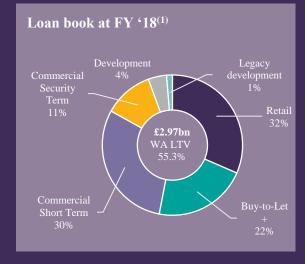


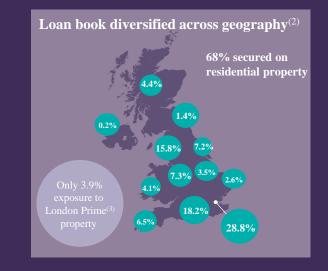
Strong recent vintage performance⁽³⁾ (>3m arrears by annual vintage)

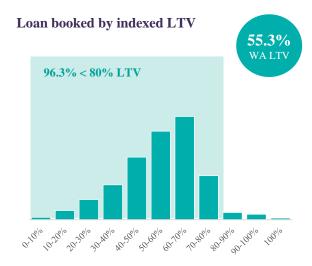


High quality portfolio focused on affordability and low LTV's









Redemption rates (by loan vintage)



Declining Arrears



(1) Loan book analysis for core operating subsidiaries is presented after allowances for impairments and before certain accounting adjustments required to comply with the income recognition requirements of IFRS

(2) Gross loan book (before impairments)

Low LTV provides significant downside protection

LTV's remain conservative at 55.3%

- WA indexed LTV of total loan portfolio 55.3%; Borrower Group: 58.8%
- Percentage of loans with indexed LTV of > 80% is 3.7% reflecting very conservative approach to loan origination

Loans in negative equity

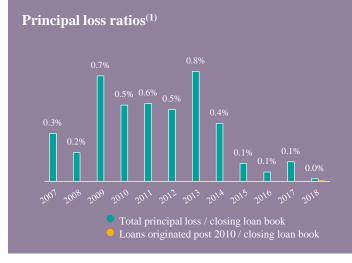
- Group had negative equity exposure of £16.4m, supported by £30.6m of provisions
- Group's provisioning policy under IFRS requires discounting of expected cash flows at the Effective Interest Rate (EIR) to achieve a present value based on an expected realisation period

Downside scenario analysis

- Additional Group exposure to negative equity from falls in property values: 10% (£6.7m) and 20% (£19.9m)
- Additional Borrower Group exposure to negative equity from falls in property values: 10% (£6.0m) and 20% (£17.6m)
- Peak principal loss ratio only 0.8% during financial crisis. On lending since we tightened our underwriting policies in 2010, loss ratios have consistently been below 0.01%

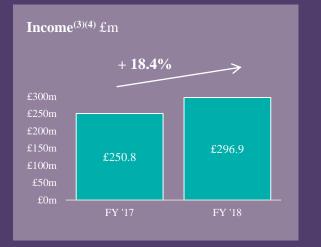
Estimated impact of declining security valuations

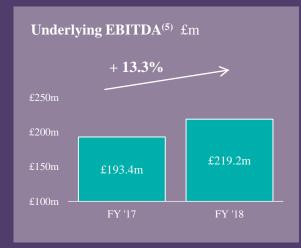


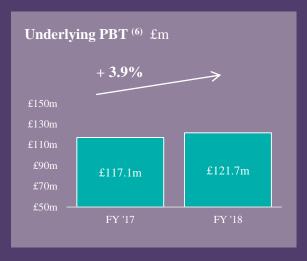


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Continued growth in income and EBITDA







	Q3 '18	Q4 '18	FY '17	FY '18
$Income^{(3)(4)} \pounds m$	74.2	81.1	250.8	296.9
Impairment Charge £m	3.0	4.2	7.4	11.4
EBITDA £m	53.5	58.6	185.2	219.2
Underlying EBITDA ⁽⁵⁾ £m	53.5	58.6	193.4	219.2
Interest Payable £m	23.7	25.9	88.8	92.8
PBT £m	28.9	30.2	94.1	121.7
Underlying PBT ⁽⁶⁾ £m	28.9	30.2	117.1	121.7
NIM ⁽¹⁾⁽⁴⁾	7.7%	7.7%	7.8%	7.7%
Underlying NIM ⁽¹⁾⁽⁴⁾⁽⁶⁾	7.7%	7.7%	8.5%	7.7%
Cost / Income Ratio ⁽²⁾⁽⁴⁾	33.1%	34.2%	28.7%	34.2%
Return on Equity ⁽⁴⁾	15.8%	15.3%	15.8%	15.3%

Income & expenditure

- Income increased by £46.1m to £296.9m (FY'17: £250.8m) reflecting growth in the loan book
- Impairment charge of £11.4m for FY '18 remains consistent at just 0.4% of the average loan book (FY '17: £7.4m / 0.4%)
- NIM lower at 7.7%, due to mix of vintages as older loans with higher yields redeem and some rate compression as originations volumes increase
- LTM cost / income ratio increased to 34.2% as we invested in infrastructure and people to support future growth ambitions, along with loan on-boarding cost of growing loan book. Still remains very low compared with peer group

Calculated as LTM net interest income / average opening and closing loan assets
 Operating expenses excluding impairment, financing costs, and tax / net operating income
 Includes fees & commission receivable
 Based on rolling 12 months

(5) Underlying EBITDA for the FY-17 adjusted for £8.2m of exceptional costs relating to the Exit transaction in November 2016
 (6) Underlying PBT for the FY-17 adjusted for £14.8m of exceptional costs relating to the refinancing of the senior secured notes and £8.2m of exceptional costs relating to the exit transaction in November 2016

Strong balance sheet and attractive credit metrics

- Robust loan growth with stable conservative LTVs ٠
- Strong underlying asset cover relative to peers ٠
- Conservative levels of gearing and robust balance sheet ٠
- Prudent capitalisation maintained •



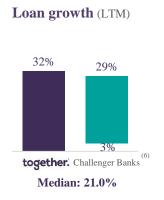
		Jun '17	Mar '18	Jun '18	Jun '17	Mar '18	Jun '18
et /	Loan ledger after impairment (£m)	2,240.9	2,784.8	2,958.2	877.4	1,041.9	1,077.2
e sheet , quality	Shareholder funds $(\pounds m)^{(1)}$	651.6	720.0	736.9	315.2	327.5	357.4
Balance asset qı	WA Indexed LTV	53.4%	55.4%	55.3%	57.1%	59.1%	58.8%
Bal	Impairment / average loan book ⁽⁵⁾	0.37%	0.31%	0.44%	n/a	n/a	n/a
	Gearing ⁽¹⁾⁽²⁾	70.5%	73.9%	74.6%	63.6%	68.6%	70.2%
credit metrics	Underlying asset cover ⁽³⁾	37.6%	40.9%	41.3%	36.3%	40.5%	41.2%
t me	Net debt : EBITDA ⁽⁴⁾	8.2x	9.7x	10.1x	3.7x	4.2x	4.3x
redi	Gross debt : shareholder funds	2.6x	3.0x	3.1x	1.8x	2.2x	2.1x
Key c	Interest cover	2.6x	2.6x	2.5x	5.3x	4.5x	4.4 x ⁽⁷⁾
	Tangible equity ⁽¹⁾ / tangible assets	28.5%	25.4%	24.5%	n/a	n/a	n/a

Tangible equity /

tangible assets (1)

24.5%

Consolidated Group



Net debt / net book value of loans on balance sheet

Borrower Group



(1)Subordinated shareholder loans and notes treated as equity (2)Ratio of net borrowings to the value of the Consolidated Group loan ledger after impairment (3)Ratio of net borrowings to the value of the Consolidated Group underlying security valuation (4)FY-17 adjusted for £8.2m of exceptional costs relating to the Exit in November 2016

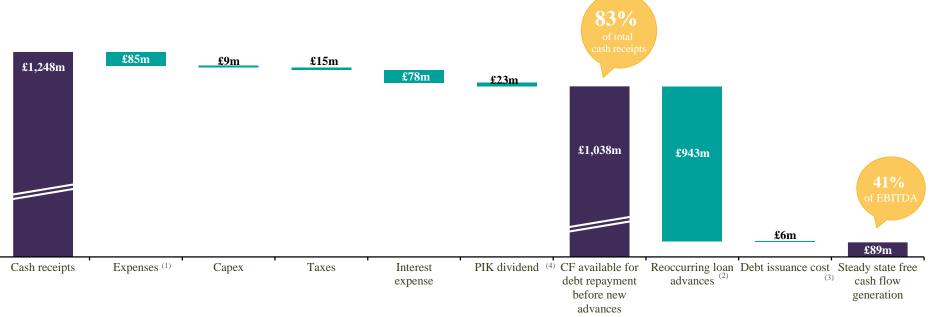
(5)Based on rolling 12 months impairment / average of opening and closing loan book

(6)Peer set comprises of Aldermore, Charter Court Financial Services, Close Brothers, One Savings Bank, Paragon, Shawbrook and Secure Truk4 (7)Interest cover ratio for Midco1 is 2.8x inclusive of £23.1m PIK toggle interest payable at Midco1

Consistently high levels of cash generation

Annual cash flows (FY '18)

- Strong earnings performance whilst maintaining significant investment in personnel, systems and governance to support future growth ٠
- Consolidated group cash receipts £1,248m, up 24.7% on prior year of £1,001m •
- Cash available for debt repayment increased to £1,038m (FY '17: £838m) ٠
- Continued growth in steady free cash flow generation to £89m (FY '17: £70m) •
- Interest cover of 2.5x on a consolidated basis and 4.0x at the Borrower Group level. Much higher on cash basis ٠
- Superior free cash flow generation vs. FIG HY peers to support growth and debt service ٠



Strong cash flow profile underpinned by secured property loans

(1) Principally represents staff costs and overheads

15

loans underwritten in the last twelve months less growth in loans & advances over the last twelve months

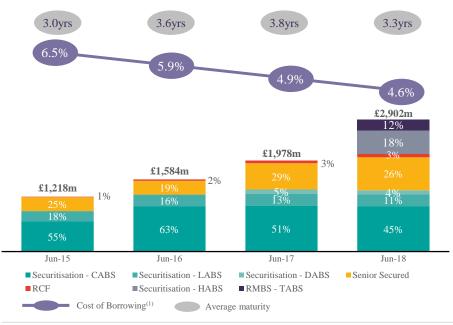
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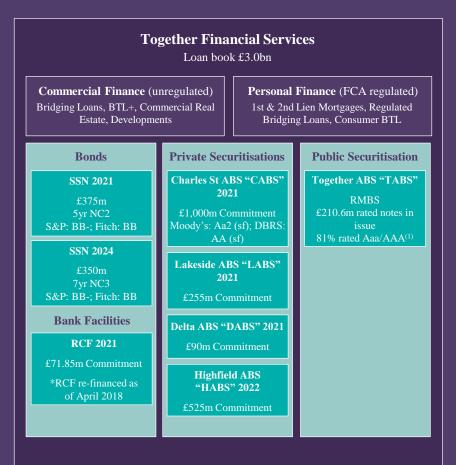
Significant additional funding to support growth ambitions

Liquidity & funding

- £150m tap of 2024 senior secured notes at 101.75 in January '18
- Lakeside ABS extended 3 years to 2021 on more favourable terms in January '18
- RCF was increased by £14.4m with introduction of a new bank in April '18
- Introduction of new £525m private securitisation (Highfield ABS) for small balance term commercial real estate loans, backed by 4 banks in June '18
- Diversified funding structure with average maturity of 3.3 years, and earliest maturity date January 2021
- High levels of liquidity: £601.0m total undrawn committed funding and c.£26.6m unrestricted cash and £1,038m free cash flow generated after paying expenses and interest for the year

Diversified funding base as at 30 June '18

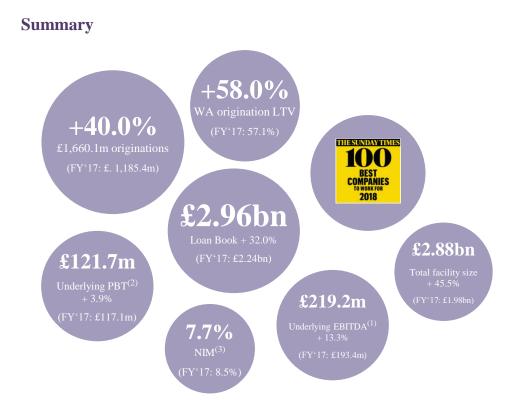




Total shareholder funding £736.9m (Borrower Group: £357.4m)⁽²⁾

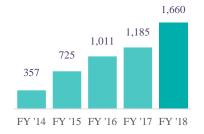
(1) Based upon rated notes at issuance (Sep 29, 2017)(2) Includes shareholder debt

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- Significant investment in our platform to support future growth ambitions
- Strong culture and colleague engagement recognised by inclusion in Sunday Times Best 100 Companies to work for
- Rating upgrades by S&P and Fitch referencing strong performance, continued enhancements and governance and diversity of funding

Originations £m



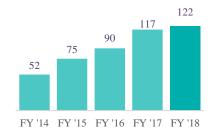
Loan book £m



Underlying EBITDA⁽¹⁾ £m



Underlying PBT ⁽²⁾ £m



(1) Underlying EBITDA for the FY-17 adjusted for £14.8m of exceptional costs relating to the refinancing of the senior secured notes

(2) Underlying PBT for the FY-17 adjusted for £14.8m of exceptional costs relating to the refinancing of the senior secured notes and £8.2m on completion of the acquisition of the minority interest shares (3) Based on a rolling 12 months

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Appendix: **Output Constraints Appendix**

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66 Since we started working with Together, they have rapidly

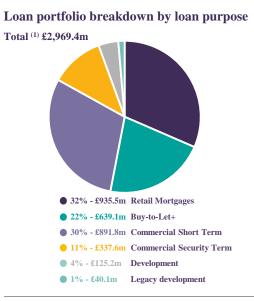
become the first port of call for any of our lending needs. They are a strong, large scale, credible business with ambitious, professional and responsive people who really listen to us. It is always great to work with a team who you can pick up the phone to and they will always be on your side and deliver to a high standard and to your timescales.

Customer

66 Together always demonstrates a desire to work with us, and engage on joint marketing activity, product and proposition development that provides a better outcome for brokers and their customers. **99** Localing Martenee Club

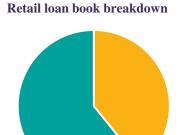
Leading Mortgage Club

Diversified loan book – consolidated group



68% secured on residential security

Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV	
Retail	46.6	8.6%	50.1%	
Commercial	162.0	9.9%	56.4%	
Development	370.7	11.4%	72.2%	
Total	93.0	9.6%	55.3%	

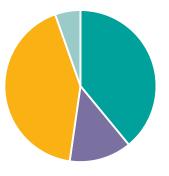


37% - £366.5m 1st Charge
 63% - £569.0m 2nd Charge

100% secured on residential security

Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV	
1 st Charge	88.7	7.5%	46.9%	
2 nd Charge	35.7	9.2%	52.2%	

Commercial loan book breakdown



39% - £729.4m MLT 1st Charge
 13% - £247.3m MLT 2nd Charge
 42% - £790.7m ST 1st Charge
 5% - £101.1m ST 2nd Charge

56% secured on residential security

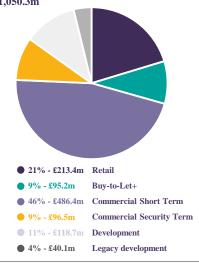
Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV	
ST 1 st Charge	340.4 11.3%		58.4%	
ST 2 nd Charge	236.8	12.1%	59.0%	
MLT 1 st Charge	133.9	8.6%	53.6%	
MLT 2 nd Charge	74.3	8.6%	56.9%	

Note: ST = Short term; MLT = Medium + Long term.

(1) Loan book analysis for core operating subsidiaries is presented after allowances for impairments and before certain accounting adjustments required to comply with the income recognition requirements of IFRS.

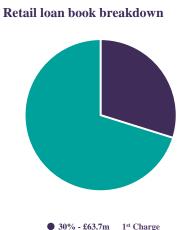
Diversified loan book – borrower group

Loan portfolio breakdown by loan purpose Total ⁽¹⁾ £1,050.3m



49% secured on residential security

Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
Retail	34.2	9.7%	51.2%
Commercial	276.3	10.5%	57.9%
Development	370.7	11.4%	72.2%
Total	116.7	10.5%	58.8%

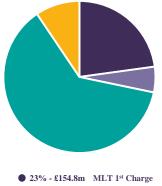


50% - £05.7m
 70% - £149.7m
 2nd Charge

100% secured on residential security

Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV	
1 st Charge	78.1	8.0%	48.1%	
2 nd Charge	27.6	10.3%	52.6%	

Commercial loan book breakdown



6% - £36.9m MLT 2nd Charge
 62% - £422.4m ST 1st Charge

• 9% - £64.0m ST 2nd Charge

39% secured on residential security

Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV 59.1%	
ST 1 st Charge	532.0	11.0%		
ST 2 nd Charge	284.3	12.0%	58.7%	
MLT 1 st Charge	166.2	8.8%	54.9%	
MLT 2 nd Charge	73.3	9.3%	56.0%	

Note: ST = Short term; MLT = Medium + Long term.

(1) Loan book analysis for core operating subsidiaries is presented after allowances for impairments and before certain accounting adjustments required to comply with the income recognition requirements of IFRS.

Overview of securitisation structure

Issuer	Charles Street Asset Backed Securitisation	Lakeside Asset Backed Securitisation	Delta Asset Backed Securitisation	Highfield Asset Backed Securitisation	Together Asset Backed Securitisation
Note purchasers	RBS, Barclays, Lloyds, Natixis and HSBC	Lloyds, Natixis and HSBC	Goldman Sachs Private Capital	Barclays, Natixis, HSBC, Citi Group	Public Market
Facility size	£1,000m facility size£910.8m issued	£255m facility size£204.4m issued	£90m facility£90.0m issued	£525m facility size£185m issued	£261m issuance (amortising)£205m Outstanding
Maturity	Revolving period January 2020Full repayment January 2021	• Full repayment January 2021	Revolving period January 2020Full repayment January 2021	Revolving Period June 2021Full Repayment June 2022	• Full Repayment September 2021
Rating	 Rated Aa2 (sf) by Moody's and AA (sf) by and DBRS 	• Not rated	Not rated	Not rated	• Aaa (sf) by Moody's and AAA (sf) by DBRS (81% of total notes on issuance)
Structure	 Loan pool collateral £1,160.5m Together Financial Services subordinated loan notes 	 Loan pool collateral £253.0m Together Financial Services subordinated loan notes 	 Loan pool collateral £102.0m Together Financial Services subordinated loan notes 	 Loan pool collateral £226.4m Together Financial Services subordinated loan notes 	 Loan pool collateral £224 Together Financial Services retain Class Z Notes
Facility purpose	 Flexible facility to fund all asset types Concentration limits on % of short term commercial purpose loans 	• Primarily to fund new short term commercial purpose loans and loans secured on commercial property	• Primarily to fund new short term commercial purpose loans and loans secured on commercial property	To fund new term commercial purpose loans backed by small balance commercial property	• To fund term loans backed by residential property
Purchase & recycling of assets	 Beneficial interest in qualifying loans transferred to Securitisation on a random basis in consideration for full principal balance The Borrower Group buys back assets that no longer meet the eligibility criteria. Primarily this is where a loan no longer meets the relevant arrears criteria (3–5 months) 				• N/A
	• Delinquency rate (arrears >1m) 3.45%	• Delinquency rate (arrears >1m) 2.75%	• Delinquency rate (arrears >1m) 1.93%	• Delinquency rate (arrears >1m) 2.17%	• Delinquency rate (arrears >1m) 3.15%
Delinquency ⁽¹⁾ and loss rate	• Rolling 3 month average default rate 0.26%	• Rolling 3 month average default rate 0.54%	• Rolling 6 month average default rate 0.44%	• Rolling 3 month average default rate 0.16% ⁽²⁾	• N/A
	LTM £45.8m of loans were repurchased	LTM £17.1m of loans were repurchased	LTM £8.6m of loans were repurchased	• £0.4m of loans were repurchased ⁽²⁾	• N/A
Excess spread and subordinated	Average monthly excess spread of £6.3m	• Average monthly excess spread of £2.4m	• Average monthly excess spread of £0.9m	• Average monthly excess spread of $\pounds 1.0m^{(2)}$	- Average monthly excess spread of $\pounds 1.3m^{(3)}$
debt interest (LTM)	• Average monthly subordinated debt interest of £0.5m	• Average monthly subordinated debt interest of £0.1m	• Average monthly subordinated debt interest of £0.04m	- Average monthly subordinated debt interest of $\pounds 0.1 m^{(2)}$	

Contacts

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